

# Troubleshooting Guide

## For

# MiTAC 5024 NoteBook

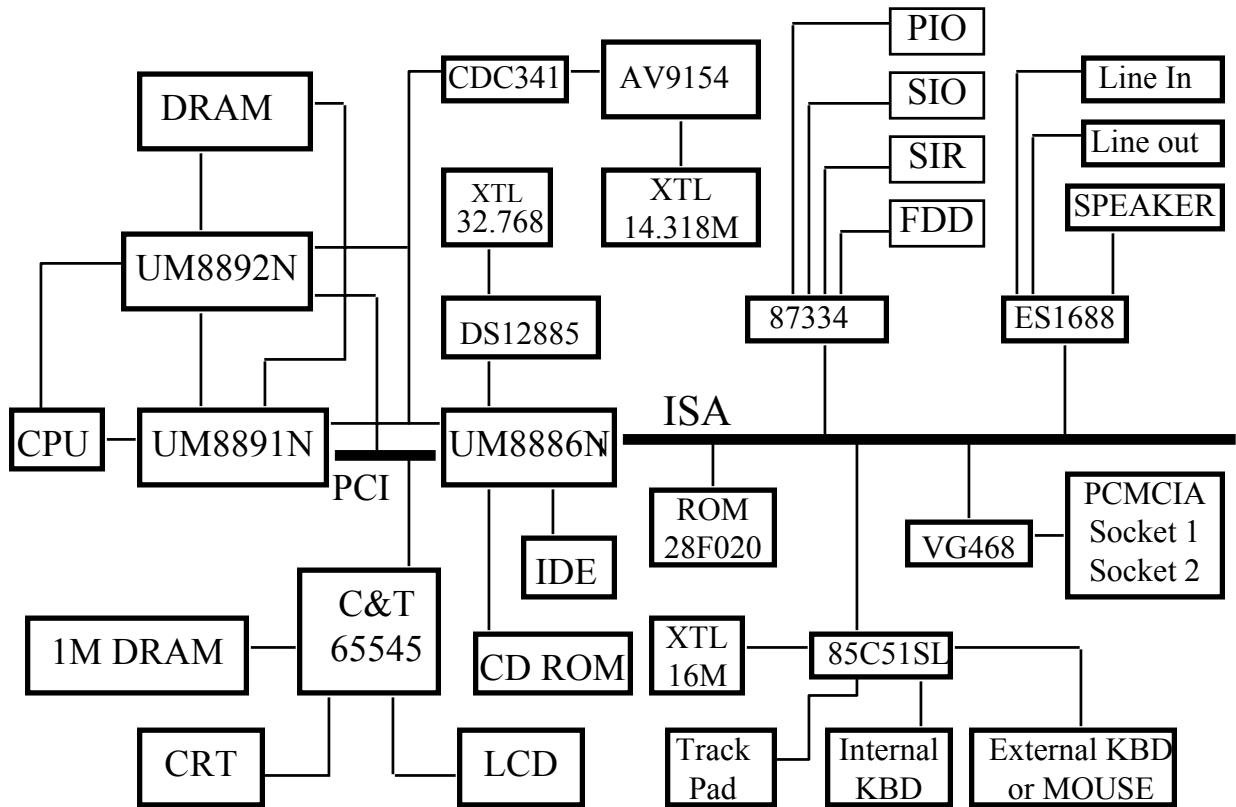
Edit by J.C.  
Maintenance Offering Dep.  
JAN. 1996



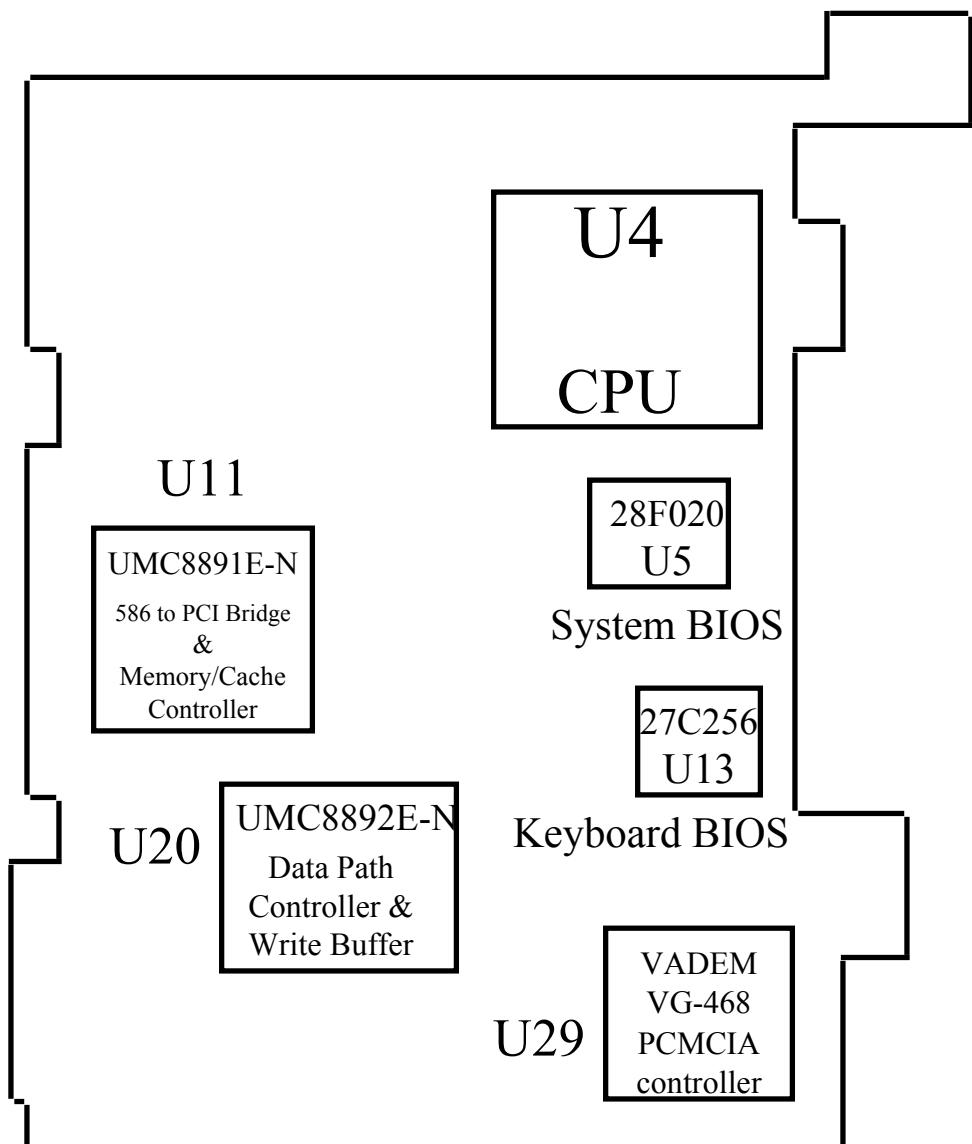
1. System Block Diagram
2. Major Components Location
3. Major Components
4. Connector Definitions
5. Switch Definitions
7. Troubleshooting
6. Assembly & Disassembly
8. Appendix



# System Block Diagram

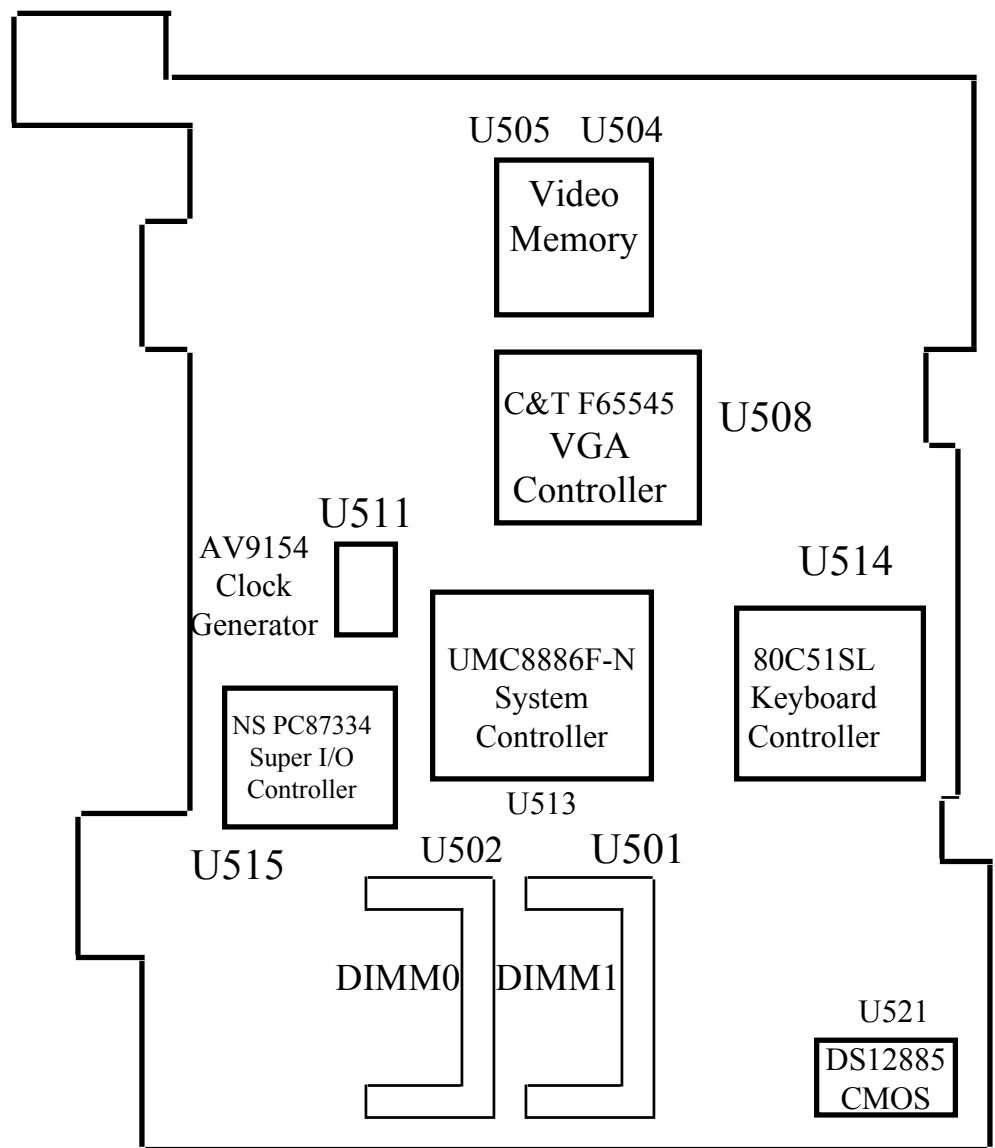


# Major Components Of System Board (1)



Front

# Major Components Of System Board (2)



Back

# CPU

Intel: Pentium

1. P54LM-75,90,100  
2.9V core, 3.3V IO buffer.
2. Support 16 KB L-1 cache  
Separate 8KB code and 8KB data caches.
3. 64 bits data bus and 32 bits address bus.
4. Enhanced floating point capabilities.
5. SPGA 296 pin socket.
6. SMM/SMI for power management.

Cyrix: M1 (TBD)

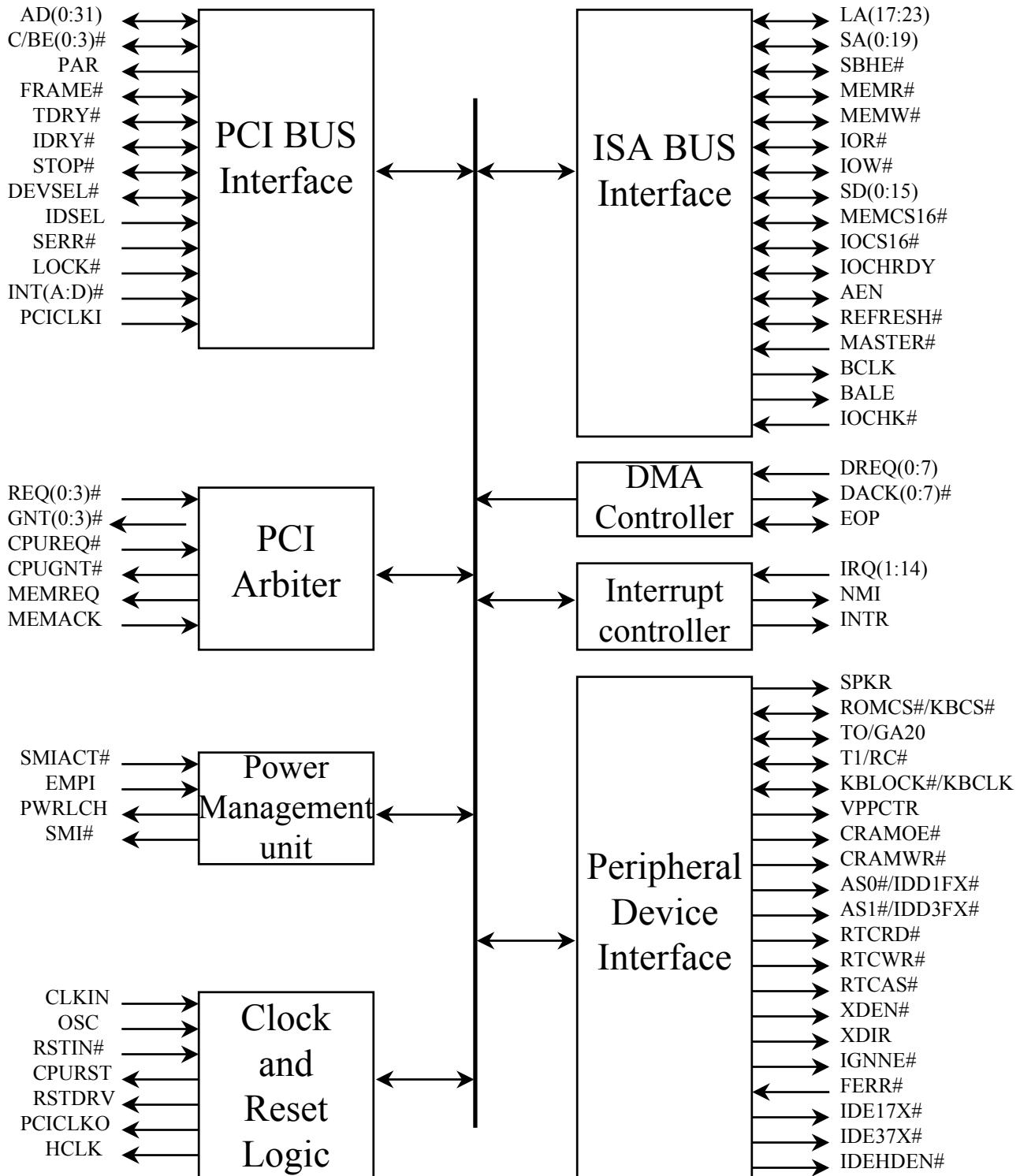
AMD: K5 (TBD)

# UM8886F-N

## System controller

- 1.- Support Intel Pentium,Cyrix M1, and AMD K5 with bus up to 66MHZ.
- 2.- PCI specifications 2.0
- 3.- PCI to ISA bridge.
- 4.- SMM/SMI support.
- 5.- Level-2 write back cache support.
- 6.- Local IDE for hard disk drive(primary) and CD-ROM drive(secondary).
- 7.- Memory controller.
- 8.- IPI:2x8237,2x8259,1x8254.
- 9.- Power management:On,Doze,Standby, and Suspend mode.
- 10.- Stop grant,stop clock for 1x clock scaling.
- 11.- Flash ROM support.

# UM8886 Block Diagram



# UM8891E-N

- 586 to PCI bridge and memory/cache controller
- 1.- Support the Pentium Processor at 60MHZ,
- 66MHZ,90MHZ and 100MHZ.
- 2.- Support Cyrix M1 CPU.
- 3.- Support AMD K5 CPU.
- 4.- Integrated High Performance Second Level Cache Controller.
- 5.- Support 64-bit Page Mode DRAM Controller.
- 6.- Support the Pipeline Address Mode of Pentium Processors providing Higher Performance
- 7.- Support Concurrency Between CPU Host Bus and PCI Bus Transactions.
- 8.- Support PCI Bus Operation at 30 MHZ and 33.3 MHZ, Support PCI burst X-1-2-1-2-1.....
- 9.- Support PCI Memory Read/Write Snoop Feature.
- 10.-Support Parity Auto-Detection Function.
- 11.-208PQFP,0.6um CMOS.

# UM8892E-N

Data path controller and write buffers

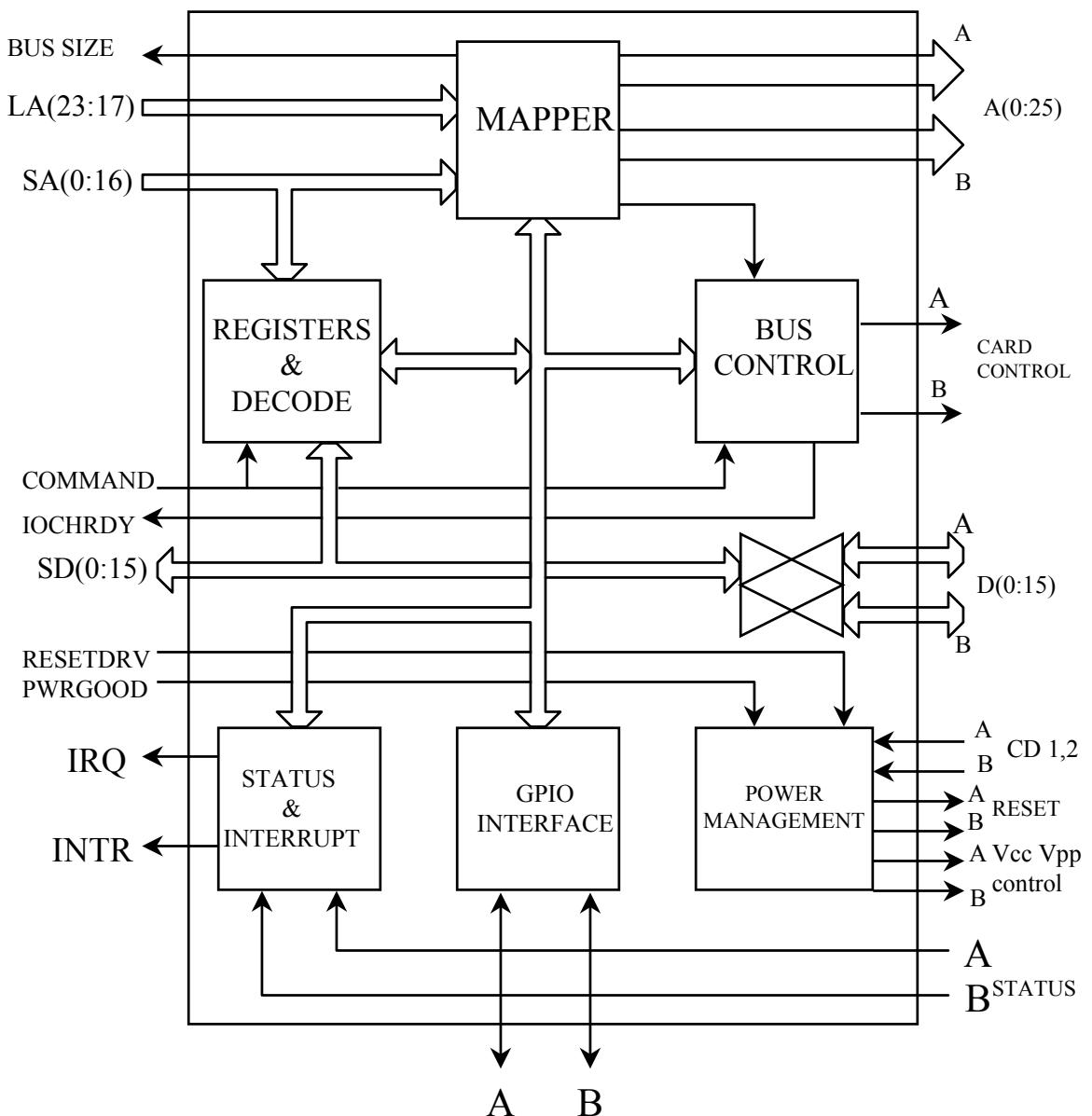
- 1.- Support 64-bit CPU Data,64-bit DRAM Data, and 32-bit PCI Data controller.
- 2.- Support 4-Level 64-bit CPU to DRAM Post-write Buffers.
- 3.- Support 4-Level 64-bit CPU to PCI Post-write buffers.
- 4.- Support 1-Level 64-bit PCI to CPU or DRAM Post-write buffers.
- 5.- Provides DRAM to PCI Read Prefetch Feature.
- 6.- Byte Parity Support for Main Memory Bus
- 7.- Support 32-bit PCI Data Bus Parity bit and 64-bit DRAM Parity Error Flag.
- 8.- Host-to-Memory and Host-to-PCI Write Posting Buffers Permit Near Zero Wait State Write Performance.
- 9.- Operates Synchronously with 66.6/60 MHZ CPU and 33.3/30 MHZ PCI Clock.
- 10.- Support Parity Auto Detection Function.
- 11.- 208PQFP 0.6um CMOS.

# VADEM VG-468

PCMCIA interface controller.

- 1.- Compliant with PCMCIA 2.01/JEIDA 4.1 specifications along with ExCA extension.
- 2.- Card socket interface consists of 60 signals and 8 power connection.
- 3.- Two PC card socket, support two type II or one type III application.
- 4.- Digital audio sound indication for card insertion/removing.
- 5.- Support PCMCIA-ATA hard disk, semiconductor disk, memory, flash, SRAM and I/O cards.
- 6.- Support maoable memory windows and I/O windows for each socket.

# VG-468 Block Diagram



# C&T F65545

## VGA Controller

- 1.- High performance flat panel/CRT VGA controller, RAMDAC chipset.
- 2.- 32-bit PCI-bus interface with 1 MB video RAM
- 3.- Support panel resolution 800x600, 1024x768 and 1280x1024.
- 4.- Support CRT monitor resolution up to 1024x768/256 colors
- 5.- Advanced power management feature for power saving mode.
- 6.- Support TFT, DSTN, Mono LCD panel.
- 7.- Automatic CRT sensing.

# 80C51SL

## Keyboard controller

- 1.- Decoding matrix-switch type keyboard input.
- 2.- Support one internal keyboard and one internal trackball.
- 3.- Support one PS/2 port for external keyboard or external mouse.
- 4.- Provide in-system battery function management including BATT charging control with protection, and icon display.

# NS PC87334

## Super I/O controller

- 1.- 2.88MB super I/O floppy disk controller.  
Support 3-Mode.  
Changable with CD-ROM module.
- 2.- Support EPP and ECP parallel ports.
- 3.- 1 SIR for Infrared application.(COM2)  
Support IrDA version 1.0.
- 4.- High speed NS16C550 compatible serial port.
- 5.- 100-pin PQFP device.

## Hardware configuration

|           | IO address | IRQx | DRQx |
|-----------|------------|------|------|
| COM1      | 3F8-F      | 4    | -    |
| SIR(COM2) | 278-F      | 3    | -    |
| PIO       | 378-37F    | 7    | -    |
| FDD       | 3F0-F      | 6    | 2    |

- IDE interface was disabled.

# DIMM

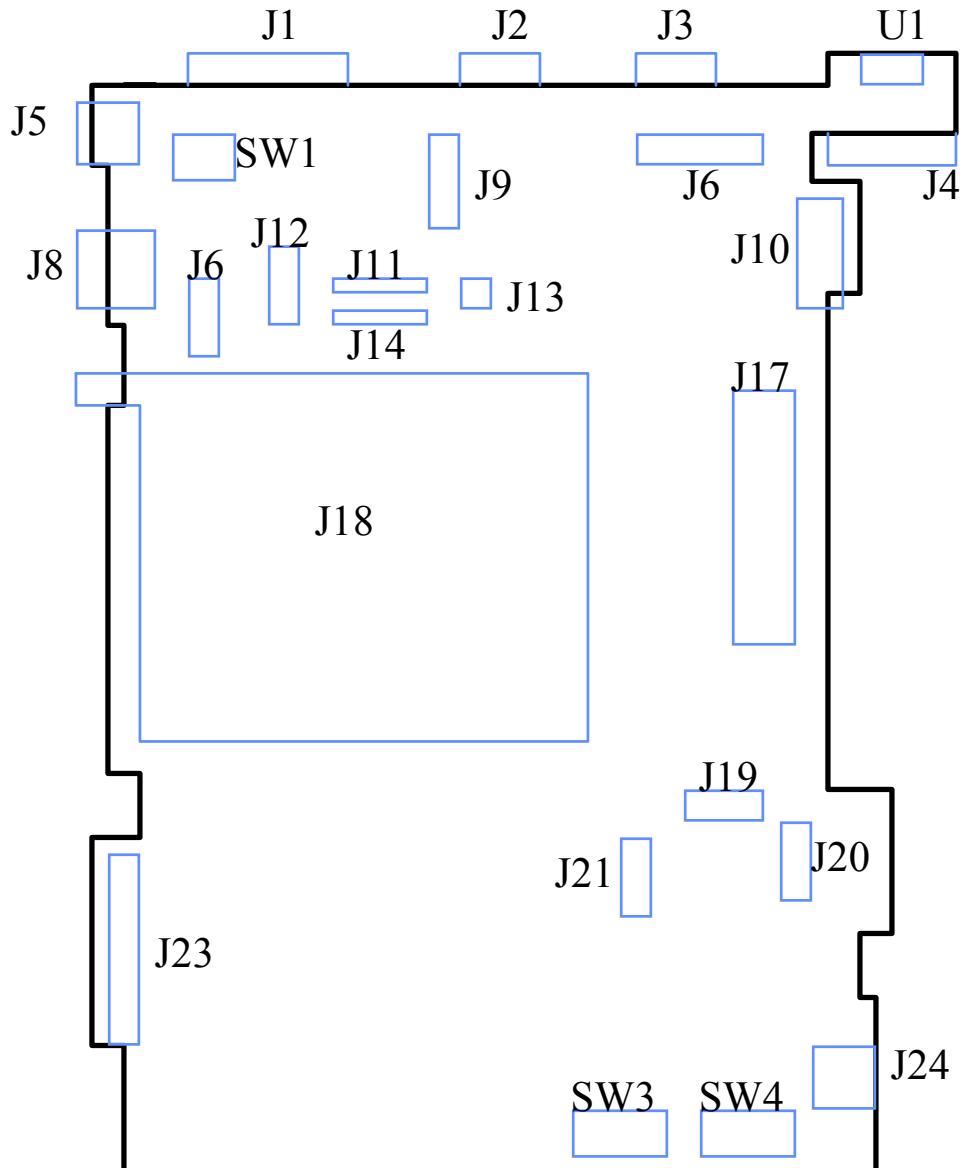
Four banks architecture in two DIMM socket supporting 4MB standard DRAM , and expandable up to 32MB.

| J502         | J502         | Total Size |
|--------------|--------------|------------|
| DIMM0        | DIMM1        |            |
| 1M x 4       | -----        | 4MB        |
| 1M x 16 (4M) | -----        | 4MB        |
| 1M x 4       | 1M x 4       | 8MB        |
| 1M x 16 (4M) | 1M x 16 (4M) | 8MB        |
| 1M x 16 (8M) | -----        | 8MB        |
| 2M x 8       | -----        | 8MB        |
| 1M x 16 (8M) | 1M x 16 (8M) | 16MB       |
| 2M x 8       | 2M x 8       | 16MB       |
| 4M x 4       | -----        | 16MB       |
| 4M x 4       | 4M x 4       | 32MB       |

## Notes:

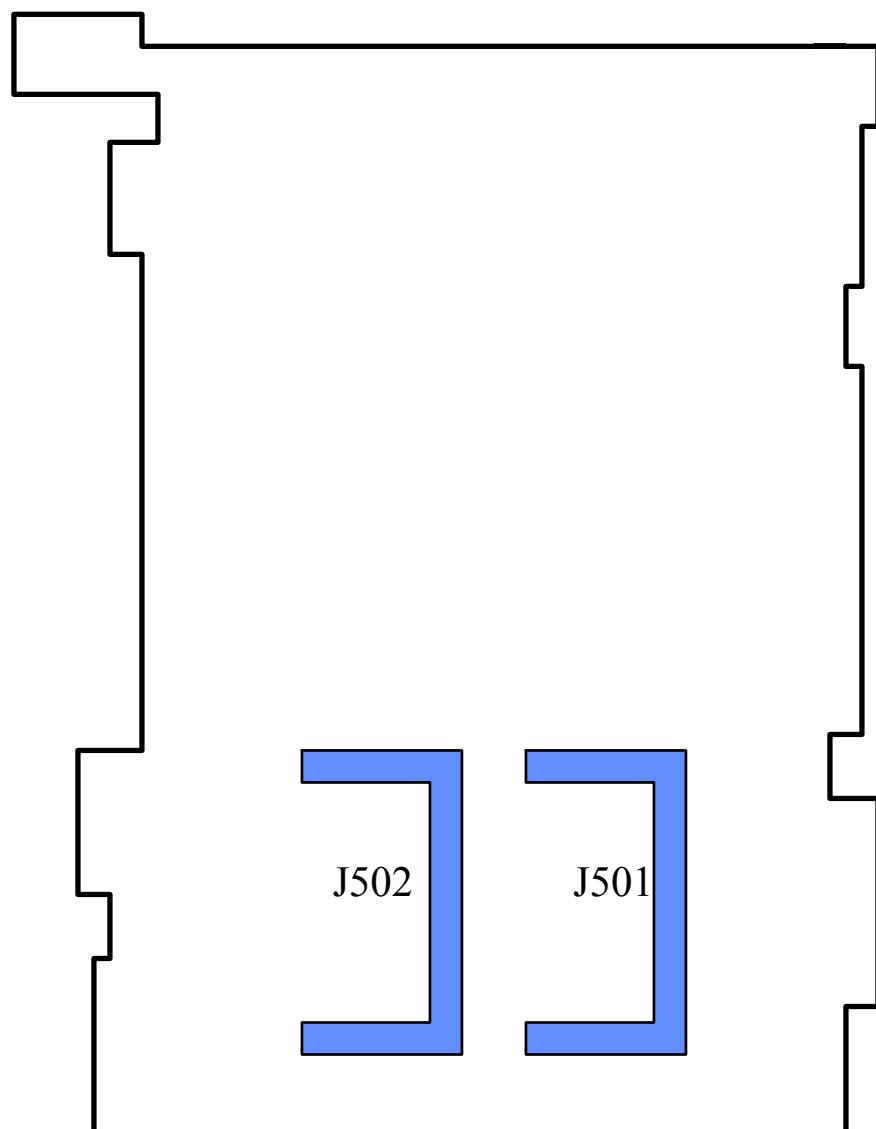
1. When only one DIMM is installed, be sure to install it on DIMM 0.
2. When two DIMM are installed, be sure to use the **same type** and size of DIMM from the same manufacturer.

# System Board Connector Definitions (1)



Front

# System Board Connector Definitions (2)

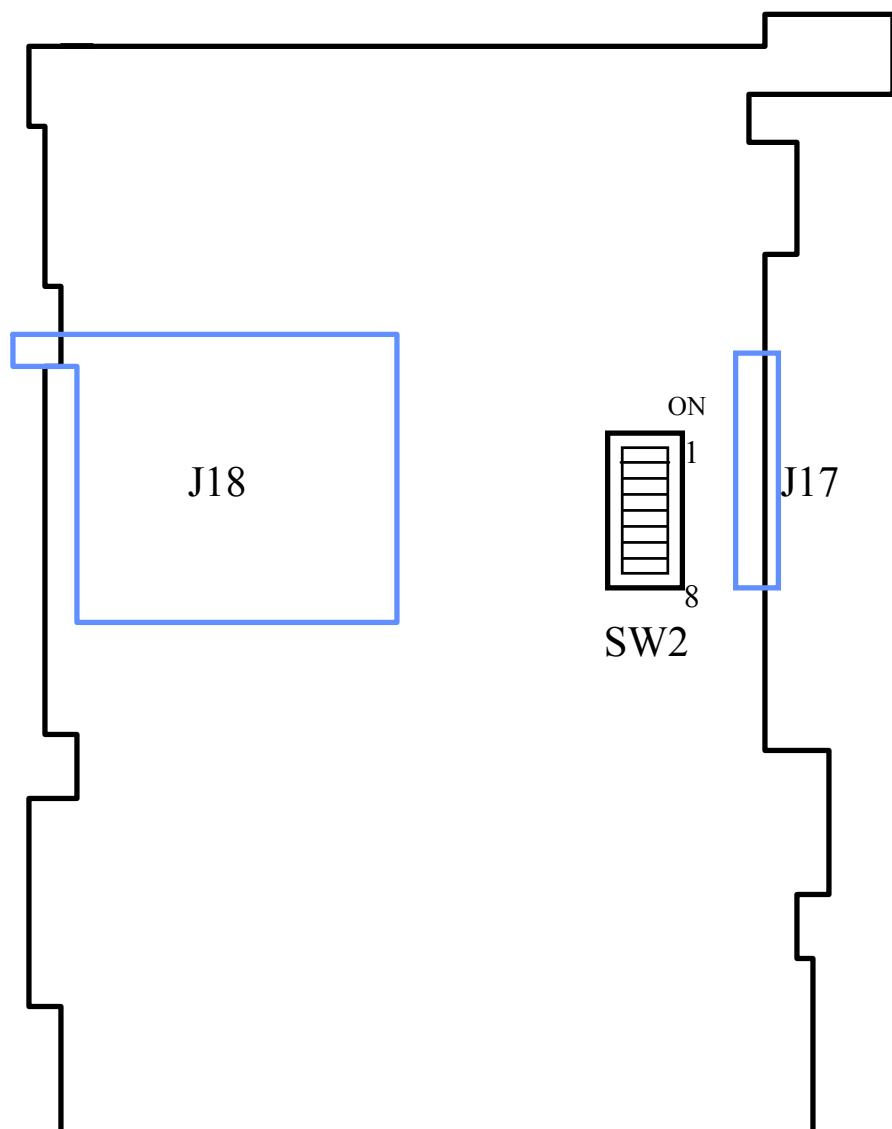


Back

# System Board Connector Definitions (3)

| Connector | Definition                                   |
|-----------|--|
| J1        | Parallel port (PIO)                          |
| J2        | CRT video connector                          |
| J3        | Serial port (SIO 1)                          |
| J4        | Audio board connector                        |
| J5        | PS/2 Keyboard/Mouse connector                |
| J6        | Icon LCD module connector                    |
| J8        | Power jack                                   |
| J9,J12    | LCD module connector                         |
| J10       | Secondary battery connector                  |
| J11,14    | Internal keyboard connector                  |
| J13       | Cover switch (suspend)                       |
| J16       | Backlight connector                          |
| J17       | Floppy disk drive and CD-ROM drive connector |
| J18       | PCMCIA IC card connector                     |
| J19       | Trackpad connector                           |
| J20       | Primary battery translation connector        |
| J21       | Button board connector                       |
| J23       | Hard disk connector                          |
| J24       | Speaker connector                            |
| U1        | SIR port                                     |
| SW1       | Power button                                 |
| SW3,SW4   | Mouse button                                 |
| J501,J502 | Memory module connector                      |

# System Board Switch Definitions (1)



Front

# System Board Switch Definitions (2)

| SW2   | Definition                 | Setting                                  |     |     |
|-------|----------------------------|--|-----|-----|
| 1,2,3 | Reeserved                  | OFF (by default)                         |     |     |
| 4,5   | CPU bus clock<br>( input ) | 20MHZ                                    | OFF | ON  |
|       |                            | 50MHZ                                    | ON  | ON  |
|       |                            | 60MHZ                                    | OFF | OFF |
|       |                            | 66MHZ                                    | ON  | OFF |
| 6,7   | Reserved                   | OFF (by default)                         |     |     |
| 8     | CMOS data                  | ON: Clear CMOS data<br>OFF: Normal state |     |     |

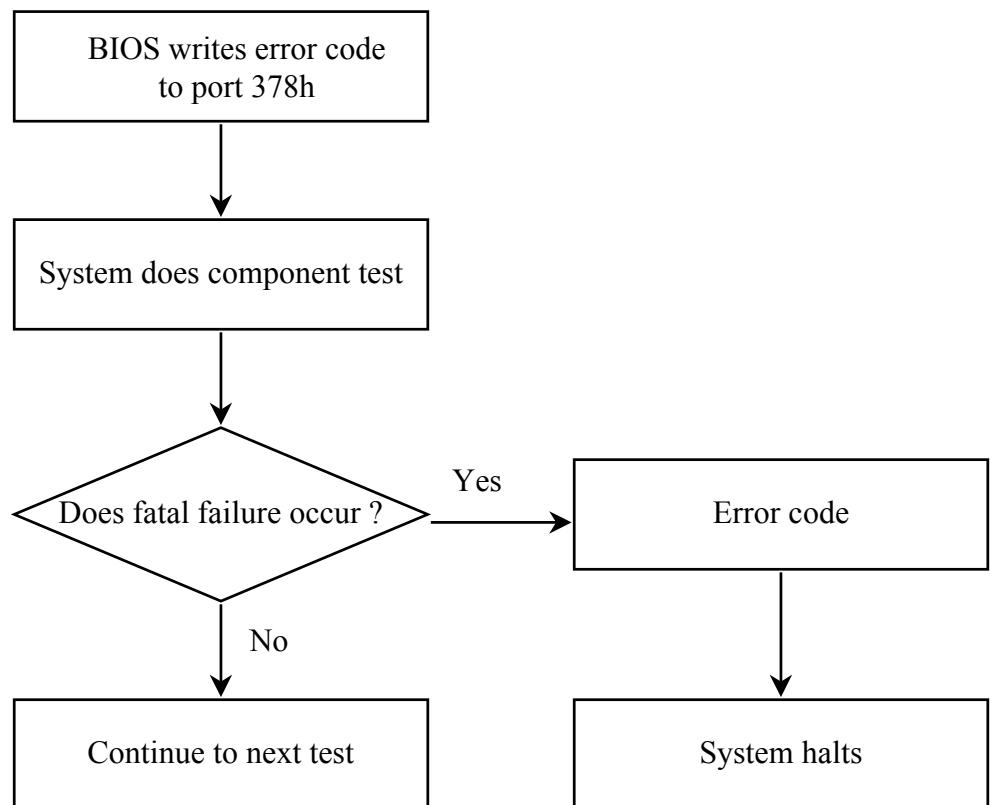
Note:

$$\text{CPU bus clock} \times 1.5 = \text{CPU Type}$$

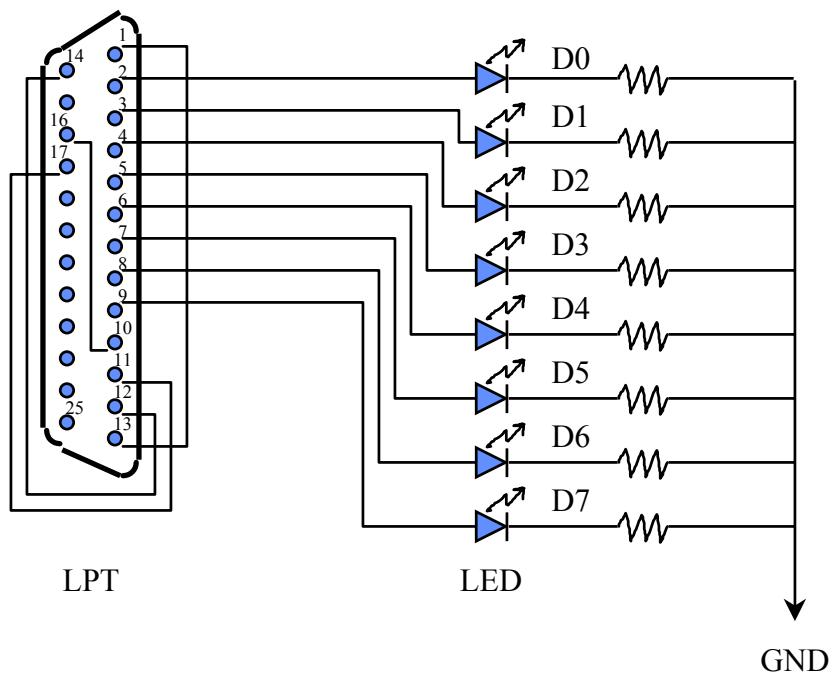
Example:

If CPU is Pentium-90  
then CPU bus clock is  $90/1.5 = 60$  (MHZ)  
So SW2 pin 4, pin 5 select OFF.

# PIO Debug Board (1)



# PIO Debug Board (2)



|                       |   |                 |
|-----------------------|---|-----------------|
| Pin 1: STROBE         | ↔ | Pin 13: SLCT    |
| Pin10: ACK#           | ↔ | Pin 16: INIT#   |
| Pin11: BUSY           | ↔ | Pin 17: SELIN#  |
| Pin12: PTERR          | ↔ | Pin 14: AUTOFD# |
| Pin 2~Pin 9 : PD0~PD7 |   |                 |

# Error Code For PIO Debug Board (1)

| Code | Beeps | Description   |
|------|-------|---|
| 02   |       | Verify Real Mode                                      |
| 04   |       | Get CPU type  |
| 06   |       | Initialize system hardware                            |
| 08   |       | Initialize chipset registers with initial POST values |
| 09   |       | Set in POST flag                                      |
| 0A   |       | Initialize CPU registers                              |
| 0C   |       | Initialize cache to initial POST values               |
| 0E   |       | Initialize I/O  |
| 0F   |       | Initialize the local bus IDE                          |
| 10   |       | Initialize Power Management                           |
| 11   |       | Load alternate registers with initial POST values     |
| 12   |       | Jump to UserPatch0                                    |
| 14   |       | Initialize keyboard controller                        |
| 16   | 2-2-3 | BIOS ROM checksum                                     |
| 18   |       | 8254 timer initialization                             |
| 1A   |       | 8237 DMA controller initilazation                     |
| 1C   |       | Reset Programmable Interrupt Controller               |
| 20   | 3-1-1 | Test DRAM refresh                                     |
| 22   | 3-1-3 | Test 8742 keyboard controller                         |
| 24   |       | Set ES segment register to 4 GB                       |
| 28   |       | Autosize DRAM   |
| 2A   |       | Clear 512K base RAM                                   |
| 2C   | 3-4-1 | Test 512 K base addres lines                          |
| 2E   | 3-4-3 | Test 512K base memory                                 |
| 32   |       | Test CPU bus-clock frequency                          |
| 34   |       | Test CMOS RAM   |
| 35   |       | Initialize alternate chipset registers                |
| 37   |       | Reinitialize the chipset (MB only)                    |
| 38   |       | Shadow system BIOS ROM                                |

# Error Code For PIO Debug Board (2)

| Code | Beeps   | Description                               |
|------|---------|---|
| 39   |         | Reinitialize the cache (MB only)          |
| 3A   |         | Autosize cache                            |
| 3C   |         | Configure advanced chipset registers      |
| 3D   |         | Load Alternate registers with CMOS values |
| 40   |         | Set Initial CPU speed                     |
| 42   |         | Initialize interrupt vectors              |
| 44   |         | Initialize BIOS interrupts                |
| 46   | 2-1-2-3 | Check ROM copyright notice                |
| 47   |         | Initialize manager for PCI Option ROMs    |
| 48   |         | Check video configuration against CMOS    |
| 49   |         | Initialize PCI bus and devices            |
| 4A   |         | Initialize all video adapters in system   |
| 4C   |         | Shadow video BIOS ROM                     |
| 4E   |         | Display copyright notice                  |
| 50   |         | Display CPU type and speed                |
| 51   |         | Initialize EISA board                     |
| 52   |         | Test keyboard                             |
| 54   |         | Set key click if enabled                  |
| 56   |         | Enabled keyboard                          |
| 58   | 2-2-3-1 | Test for unexpected interrupts            |
| 5A   |         | Display prompt "Press F2 to enter SETUP"  |
| 5C   |         | Test RAM between 512 and 640KB            |
| 60   |         | Test extended memory                      |
| 62   |         | Test extended memory address lines        |
| 64   |         | Jump to UserPatch 1                       |
| 66   |         | Configure advanced cache registers        |
| 68   |         | Enable external and CPU caches            |
| 6A   |         | Display external cache size               |
| 6C   |         | Display shadow message                    |

# Error Code For PIO Debug Board (3)

| Code | Beeps | Description                                |
|------|-------|--|
| 6E   |       | Display non-disposable segments            |
| 70   |       | Display error messages                     |
| 72   |       | Check for configuration errors             |
| 74   |       | Test real-time clock                       |
| 76   |       | Check for keyboard errors                  |
| 7C   |       | Set up hardware interrupt vectors          |
| 7E   |       | Test coprocessor if present                |
| 80   |       | Disable onboard I/O ports                  |
| 82   |       | Detect and install external RS232 ports    |
| 84   |       | Detect and install external parallel ports |
| 86   |       | Re-initialize onboard I/O ports            |
| 88   |       | Initialize BIOS Data Area                  |
| 8A   |       | Initialize extended BIOS Data Area         |
| 8C   |       | Initialize floppy controller               |
| 90   |       | Initialize hard-disk controller            |
| 91   |       | Initialize local-bus hard-disk controller  |
| 92   |       | Jump to UserPatch 2                        |
| 93   |       | Build MPTABLE for multi-processor boards   |
| 94   |       | Disable A20 address line                   |
| 96   |       | Clear huge ES segment register             |
| 98   |       | Search for option ROMs                     |
| 9A   |       | Shadow option ROMs                         |
| 9C   |       | Set up Power Management                    |
| 9E   |       | Enable hardware interrupts                 |
| A0   |       | Set time of day                            |
| A2   |       | Check key lock                             |
| A4   |       | Initialize typematic rate                  |
| A8   |       | Erase F2 prompt                            |
| AA   |       | Scan for F2 stroke                         |

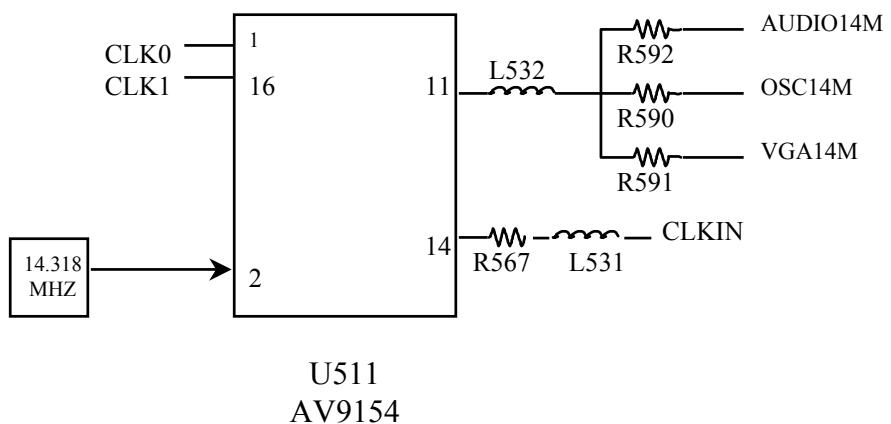
# Error Code For PIO Debug Board (4)

| Code | Beeps    | Description                                |
|------|----------|--|
| AC   |          | Enter SETUP                                |
| AE   |          | Clear in-POST flag                         |
| B0   |          | Check for error                            |
| B2   |          | POST done-prepare to boot operating system |
| B4   | One beep |  |
| B6   |          | Check Password(optional)                   |
| B8   |          | Clear global descriptor table              |
| BC   |          | Clear parity checkers                      |
| BE   |          | Clear screen(optional)                     |
| BF   |          | Check virus and backup reminders           |
| C0   |          | Try to boot with INT 19                    |
| D0   |          | Interrupt handler error                    |
| D2   |          | Unknown interrupt error                    |
| D4   |          | Pending interrupt error                    |
| D6   |          | Initialize option ROM error                |
| D8   |          | Shutdown error                             |
| DA   |          | Extended Block Move                        |
| DC   |          | Shutdown 10 error                          |

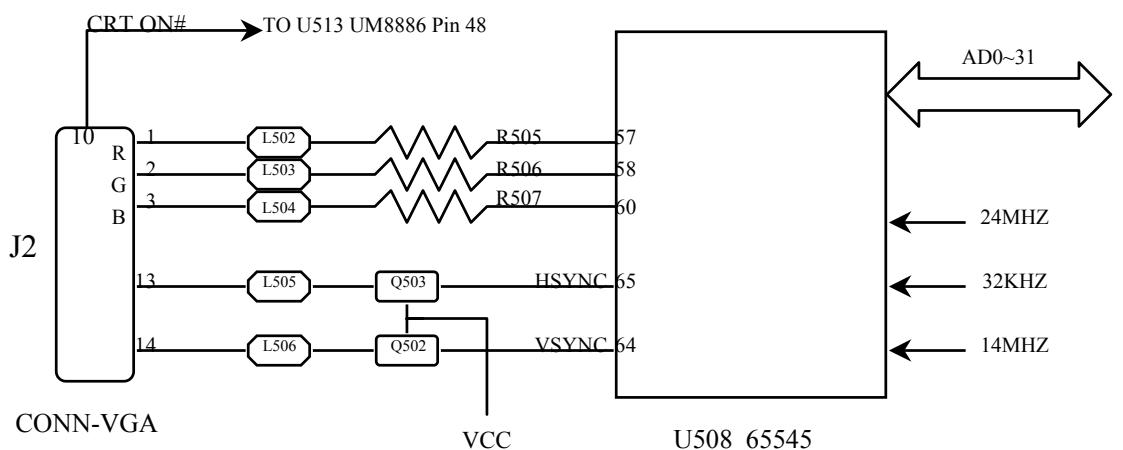
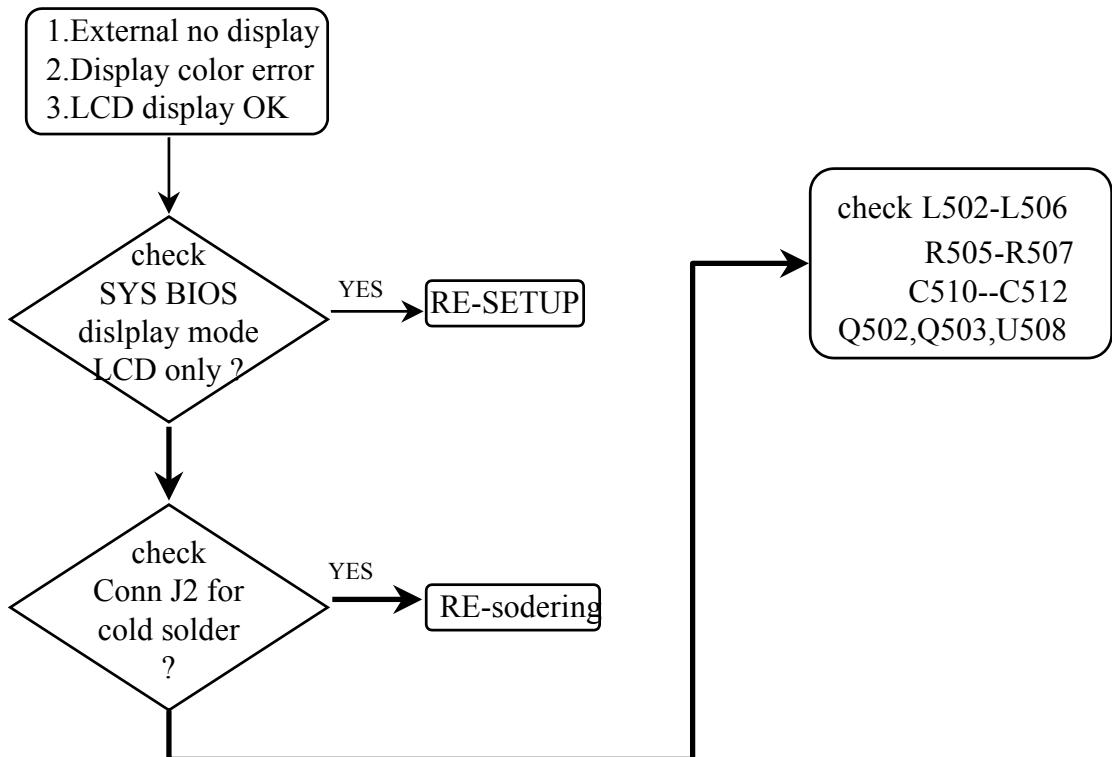
# Error Code For PIO Debug Board (5)

| Code | Beeps | Description                                   |
|------|-------|---|
|      |       | The following are for boot block in Flash ROM |
| E2   |       | Initialize the chipset                        |
| E3   |       | Initialize refresh counter                    |
| E4   |       | Check for Forced Flash                        |
| E5   |       | Check HW status of ROM                        |
| E6   |       | BIOS ROM is OK                                |
| E7   |       | Do complete RAM test                          |
| E8   |       | Do OEM initialization                         |
| E9   |       | Initialize interrupt controller               |
| EA   |       | Read in the bootstrap code                    |
| EB   |       | Initialize all vectors                        |
| EC   |       | Boot the Flash program                        |
| ED   |       | Initialize the boot device                    |
| EE   |       | Boot code was read OK                         |

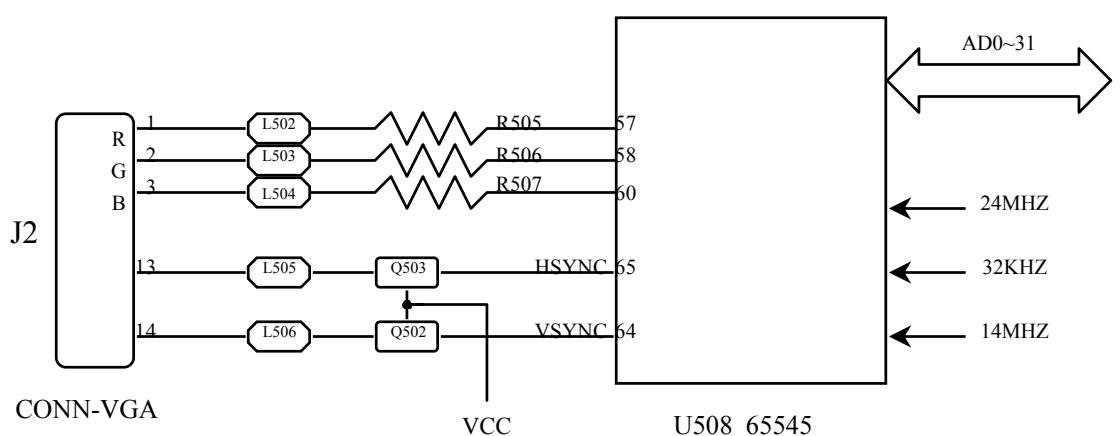
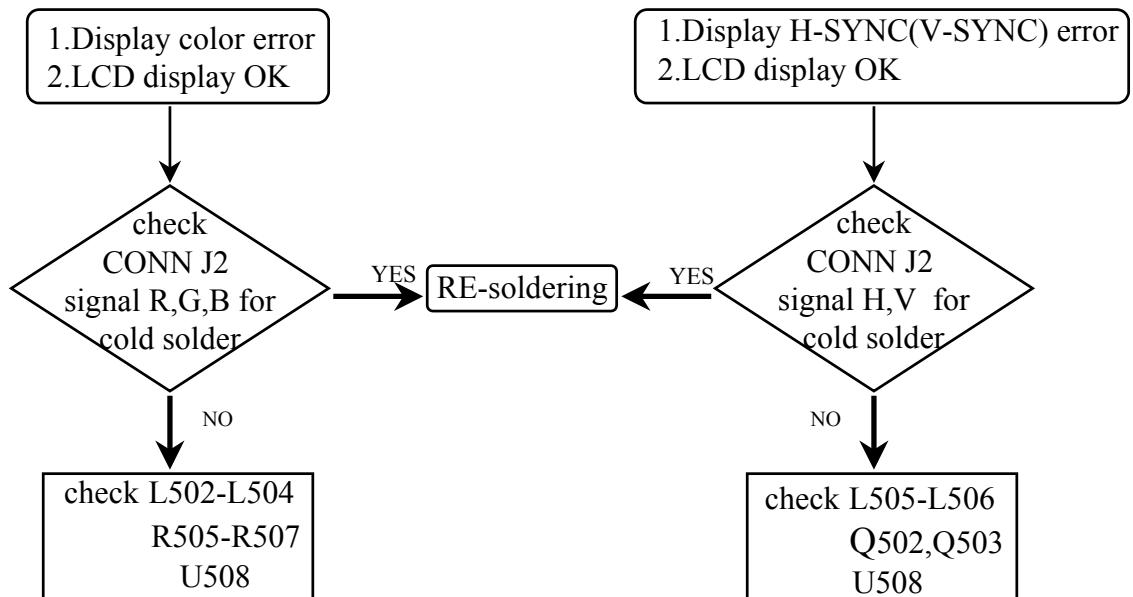
# System Frequency Generator



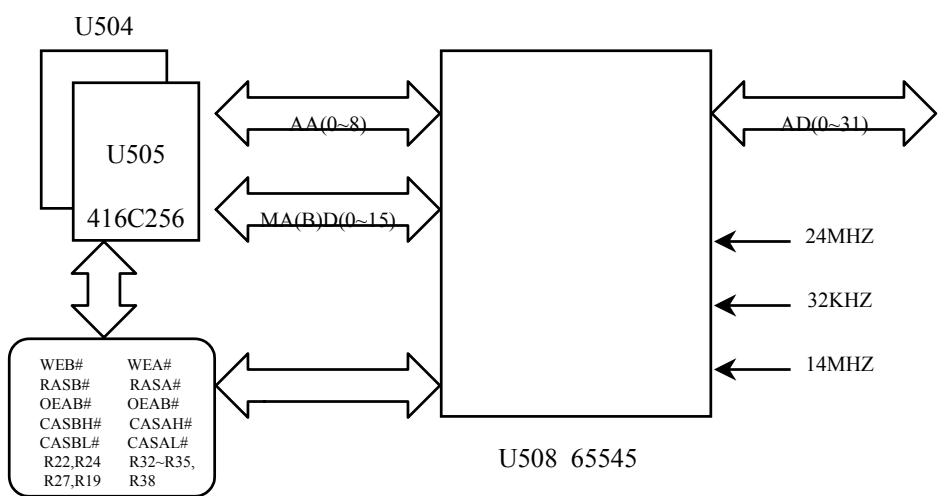
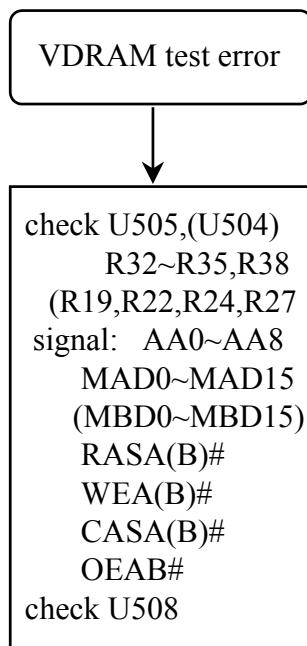
# External VGA No Display



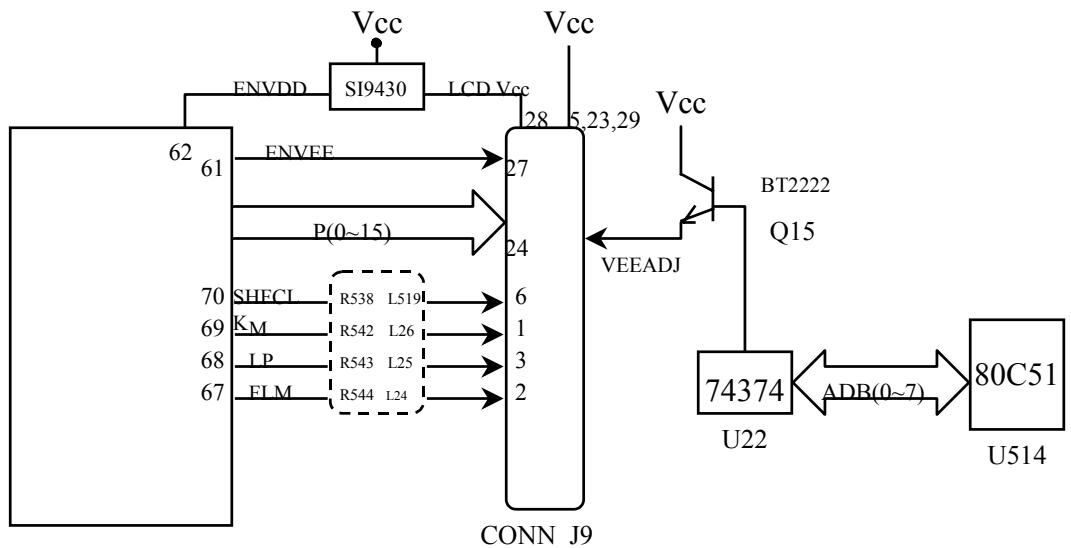
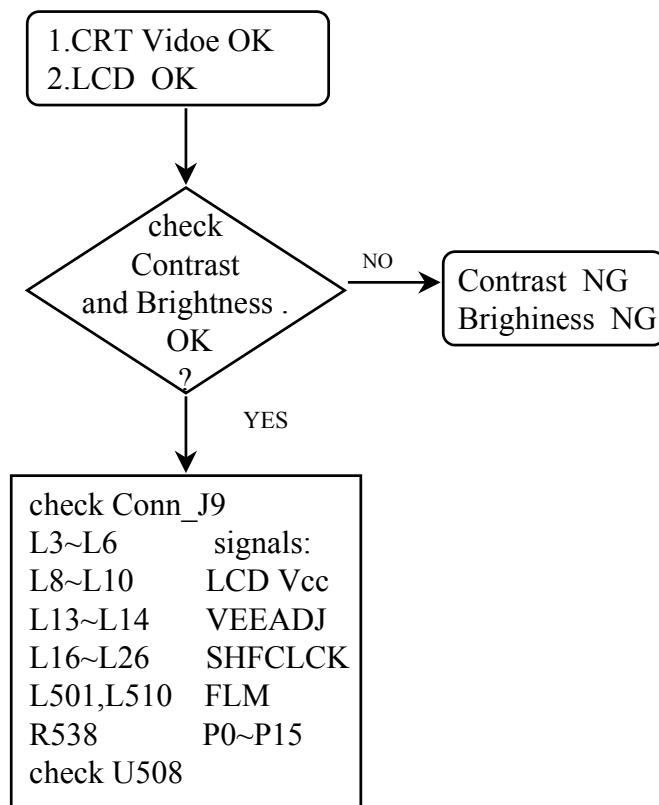
# External Display Error



# Display VDRAM Test Error

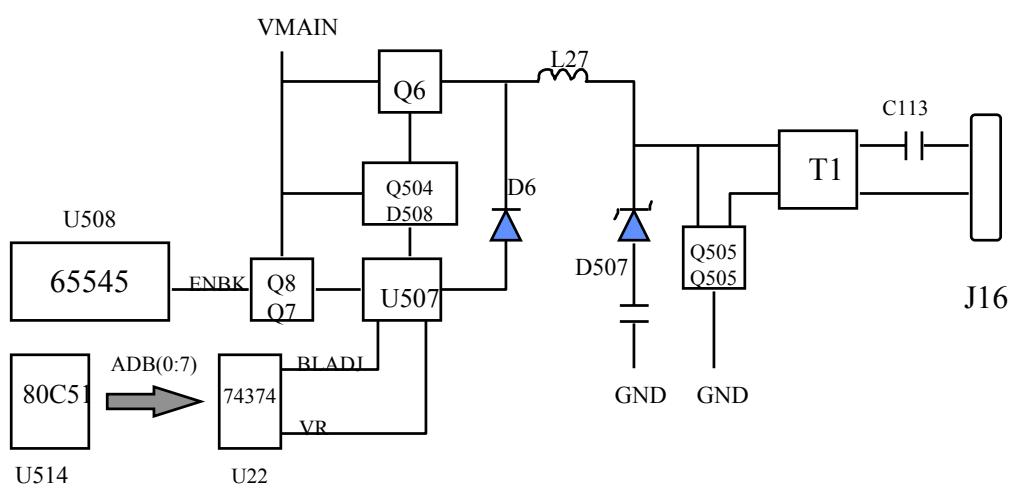
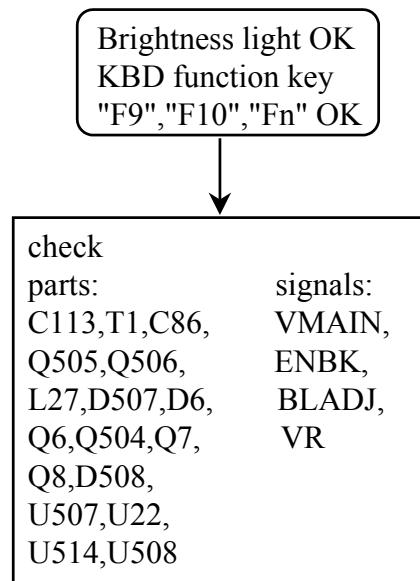


# LCD No Display



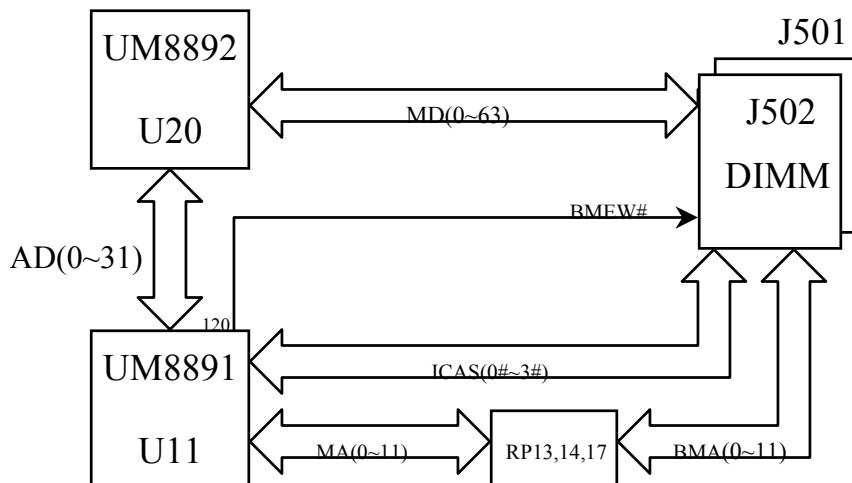
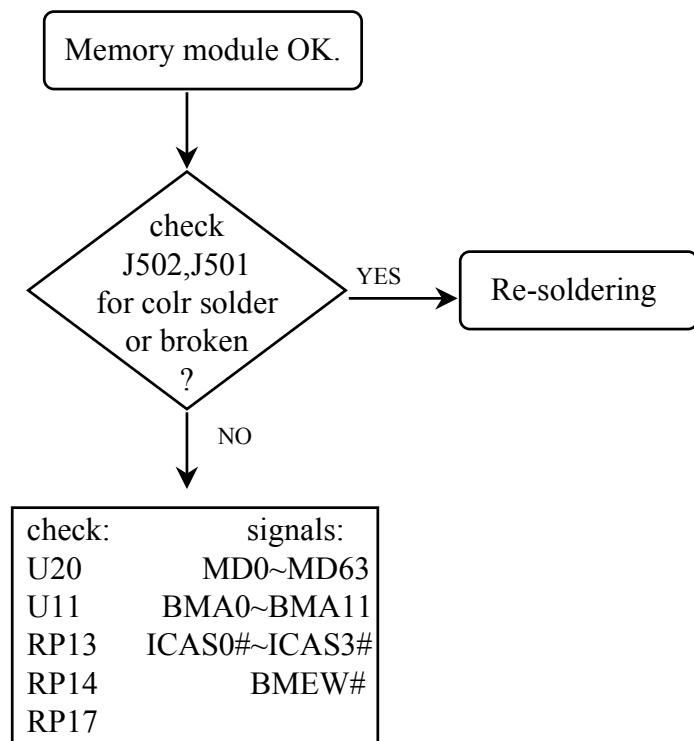
U508 65545

# LCD Brightness N.G.

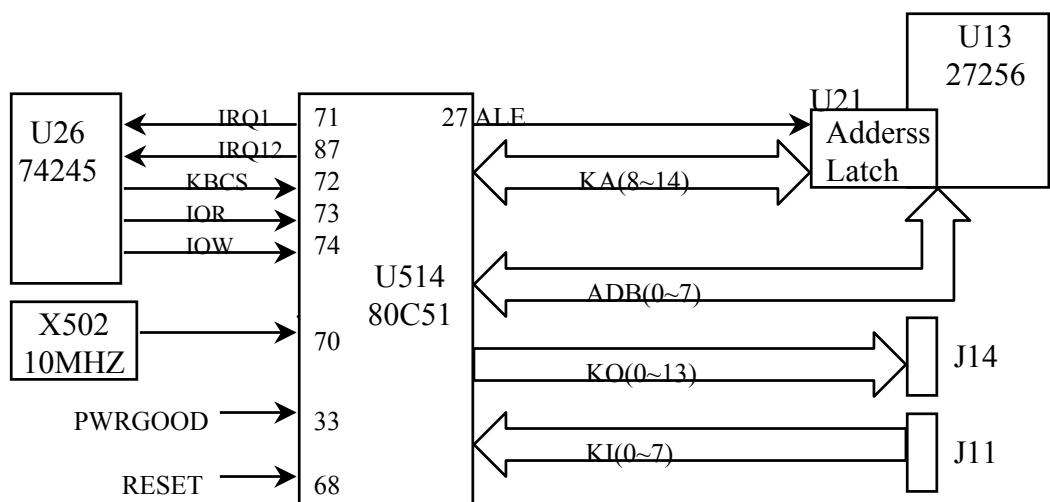
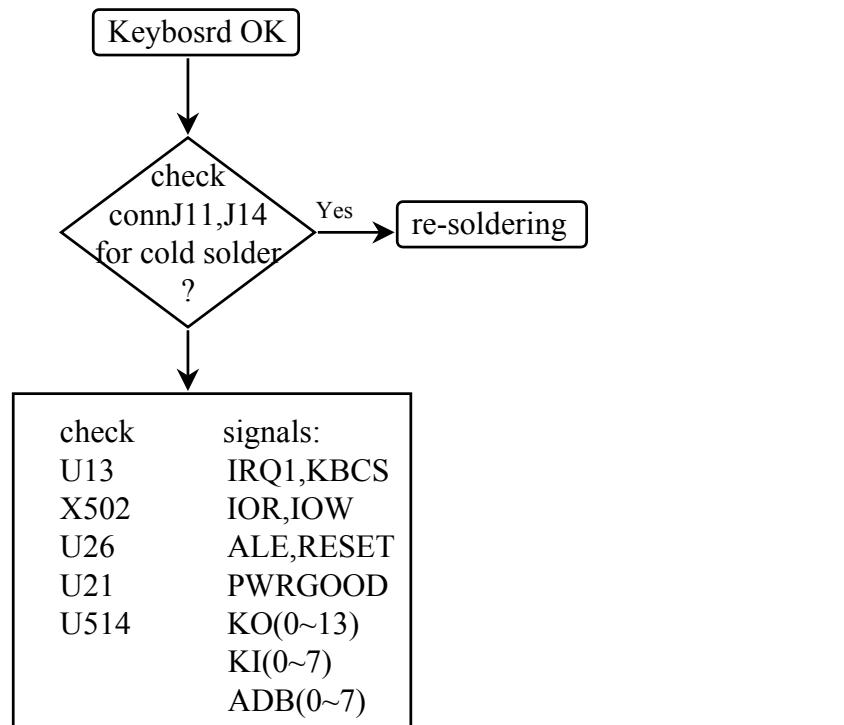


# System Memory Test

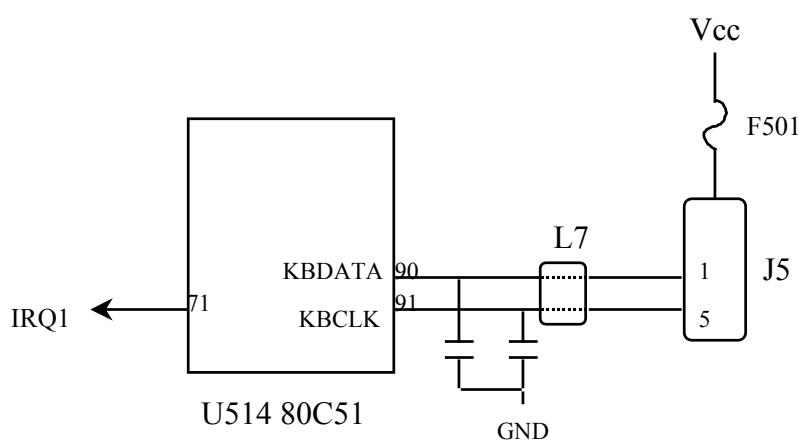
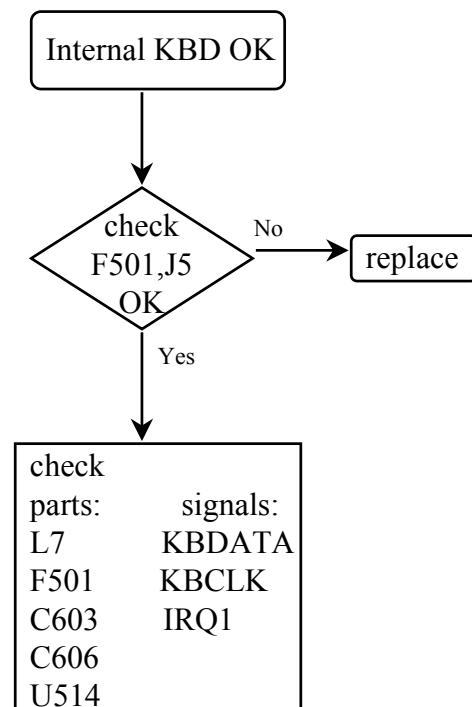
## Error



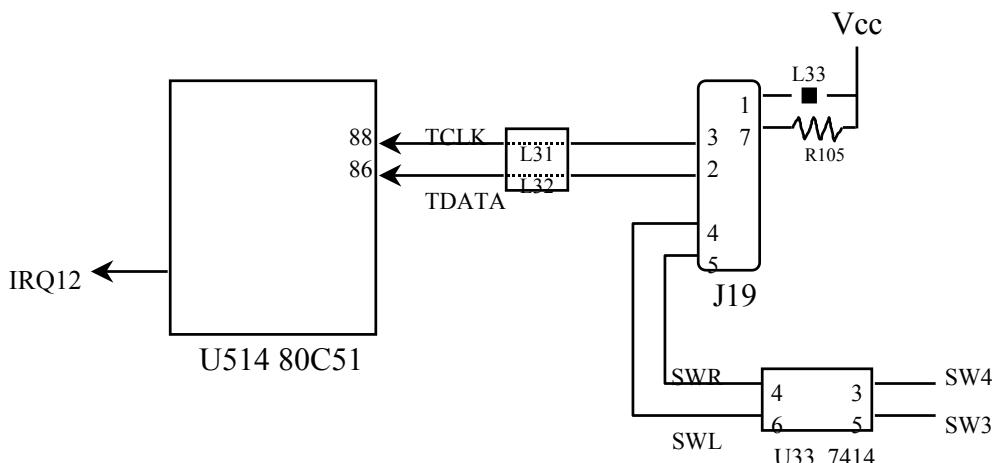
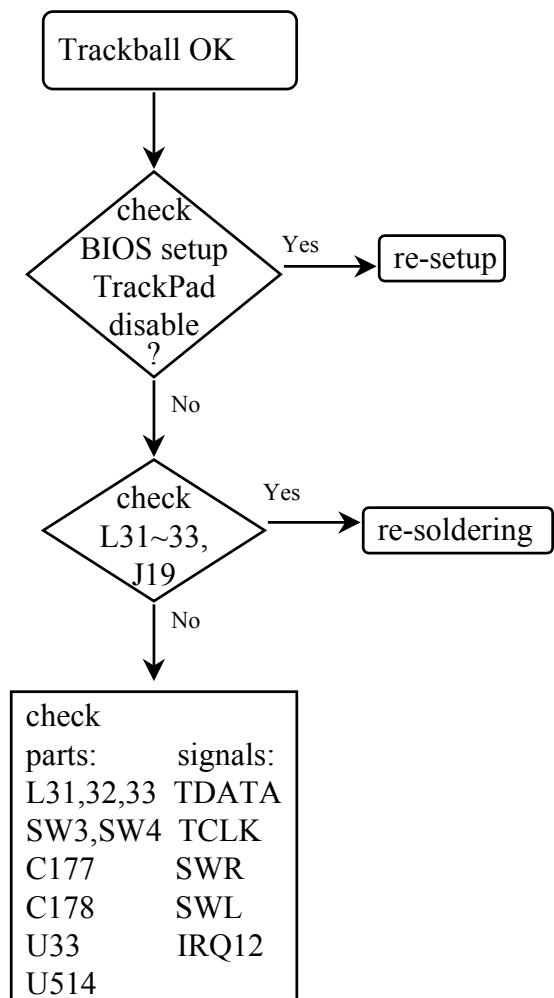
# Keyboard Test Failure



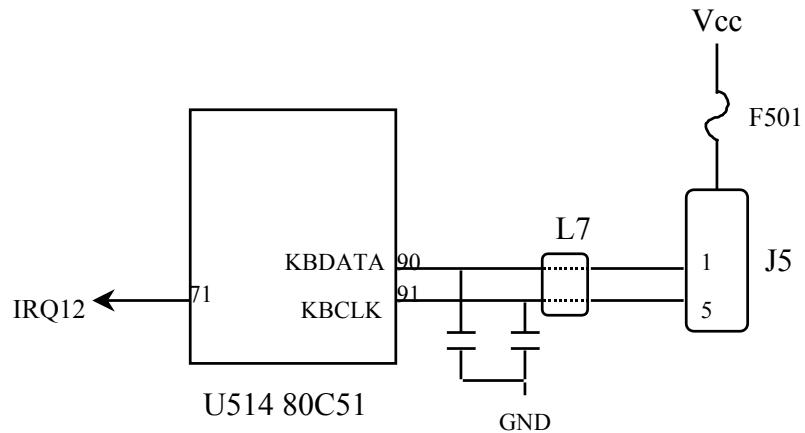
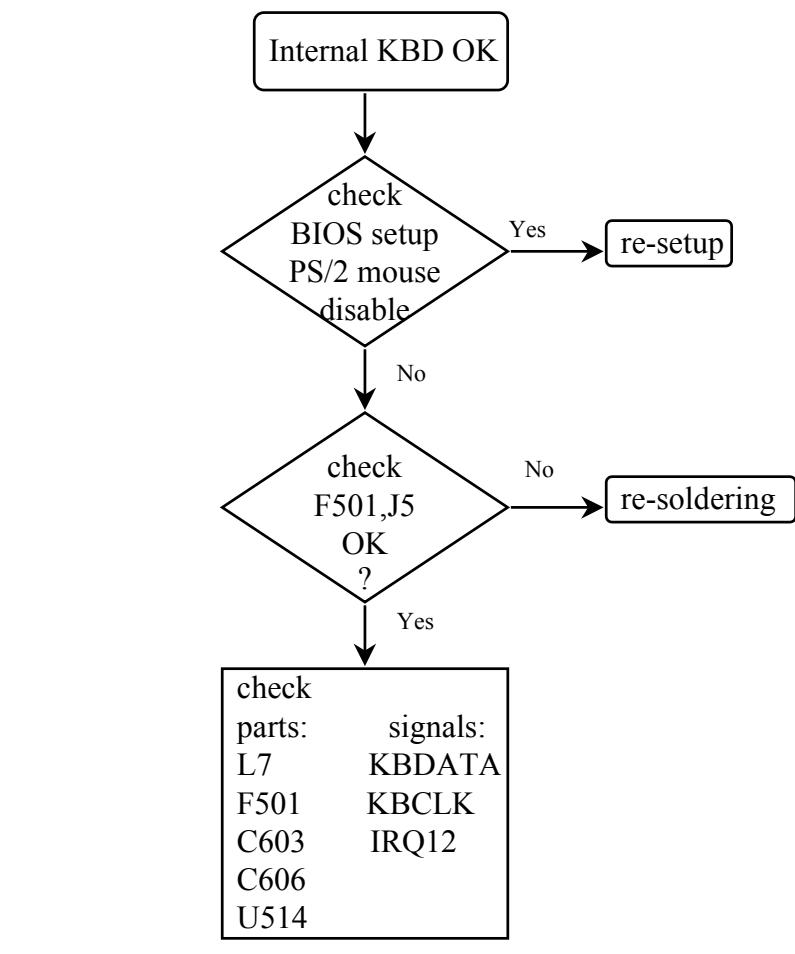
# External KBD Failure



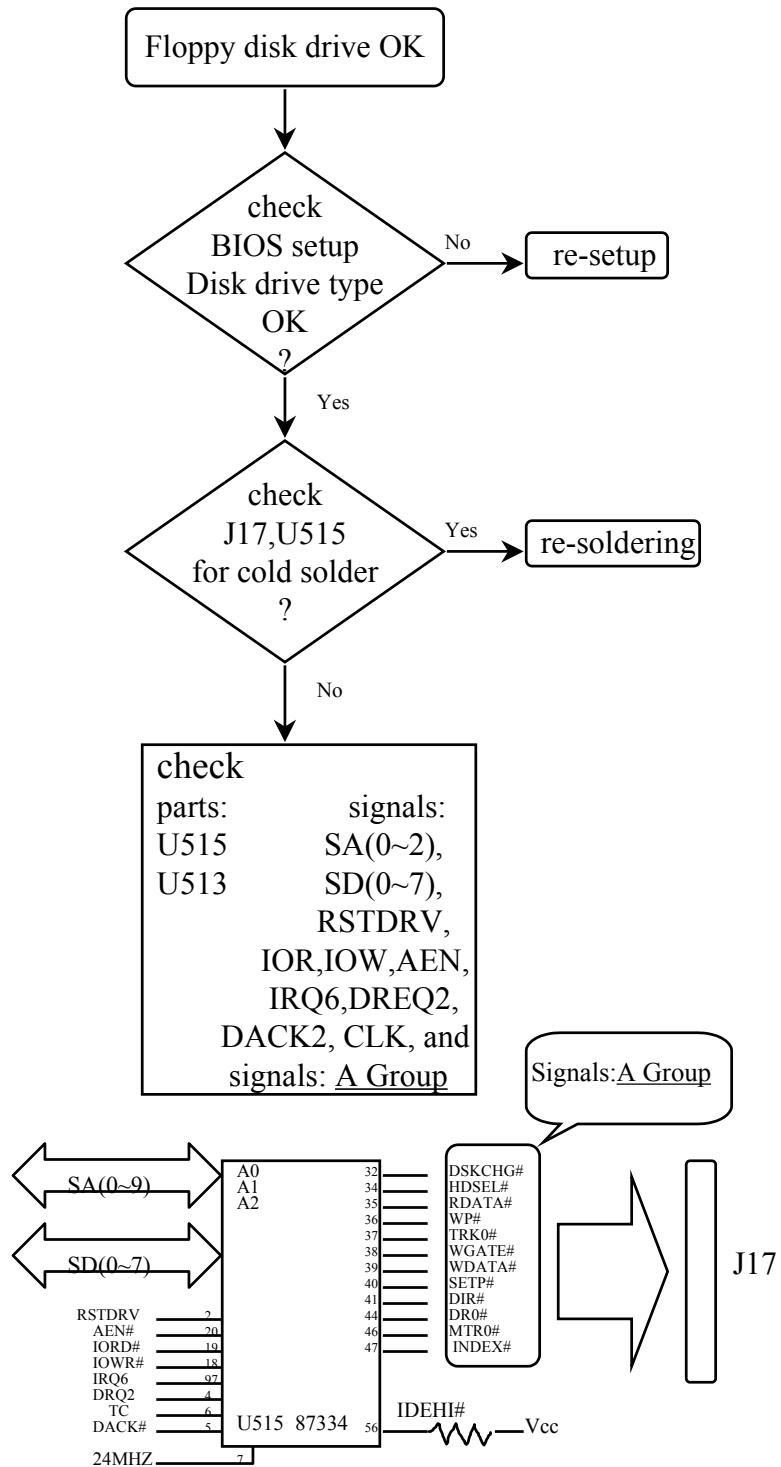
# TrackPad Failure



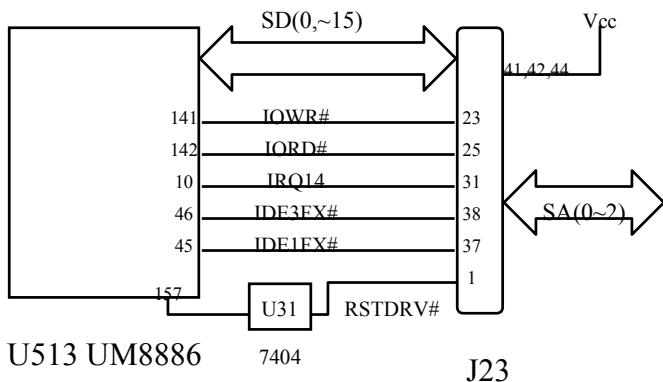
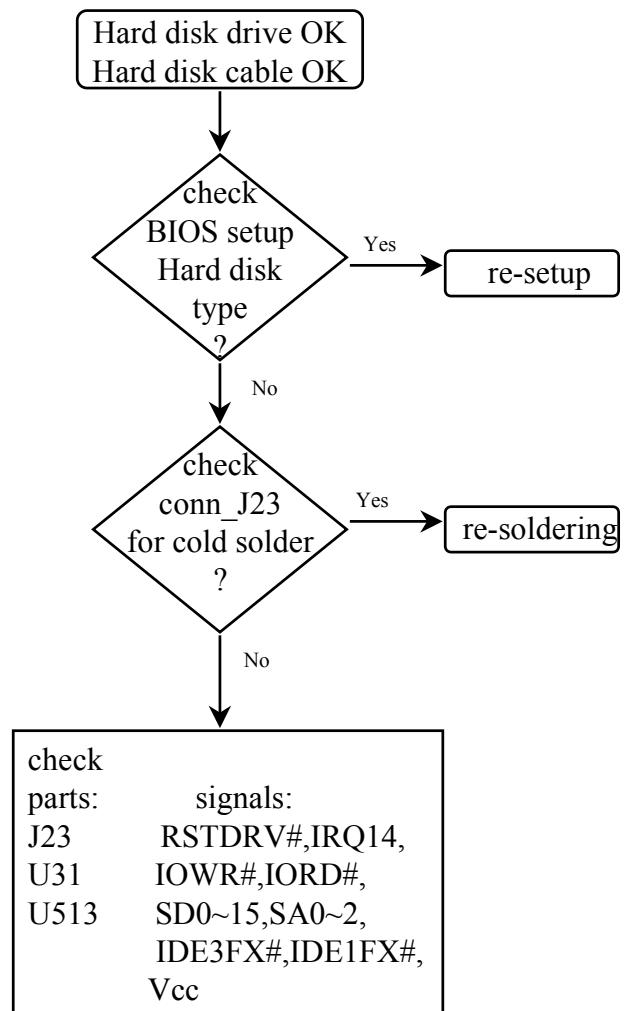
# PS/2 Mouse Failure



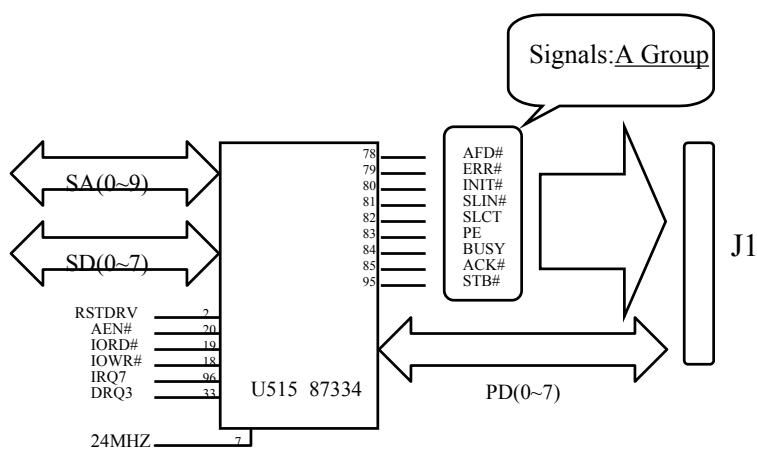
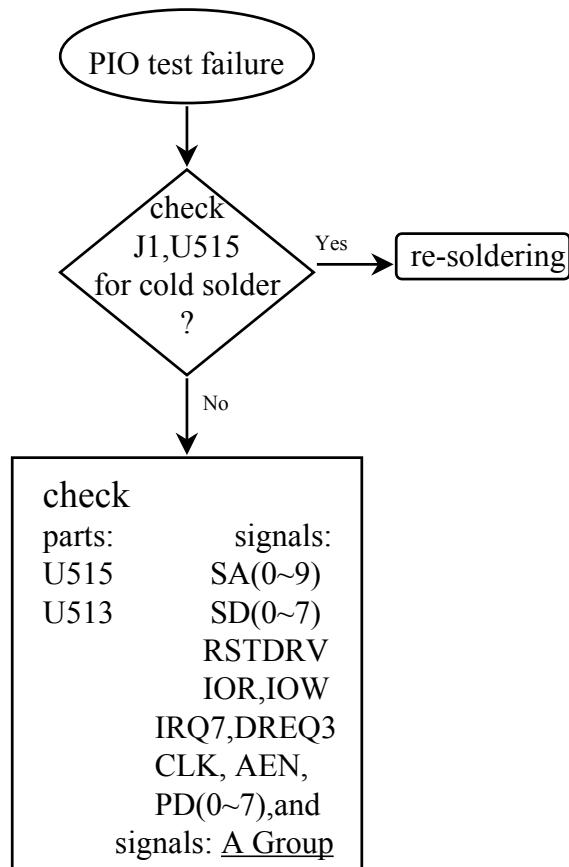
# Diskette Drive Failure



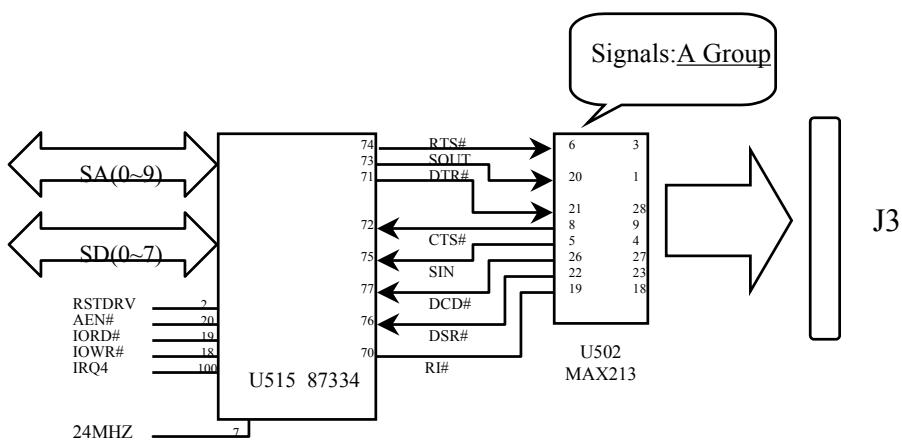
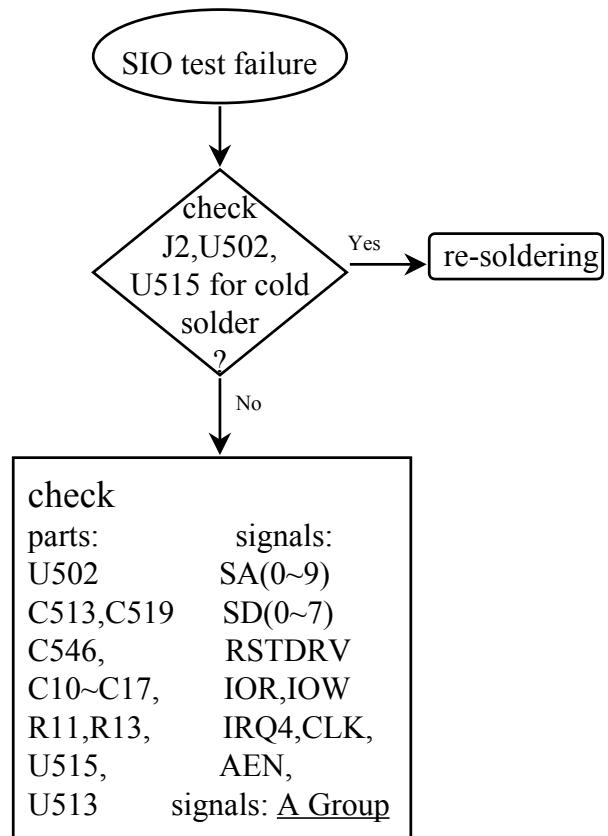
# Hard Disk Drive Failure



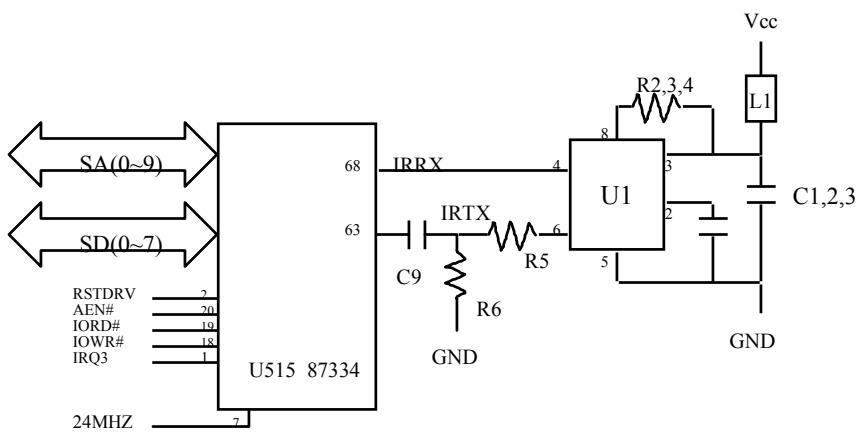
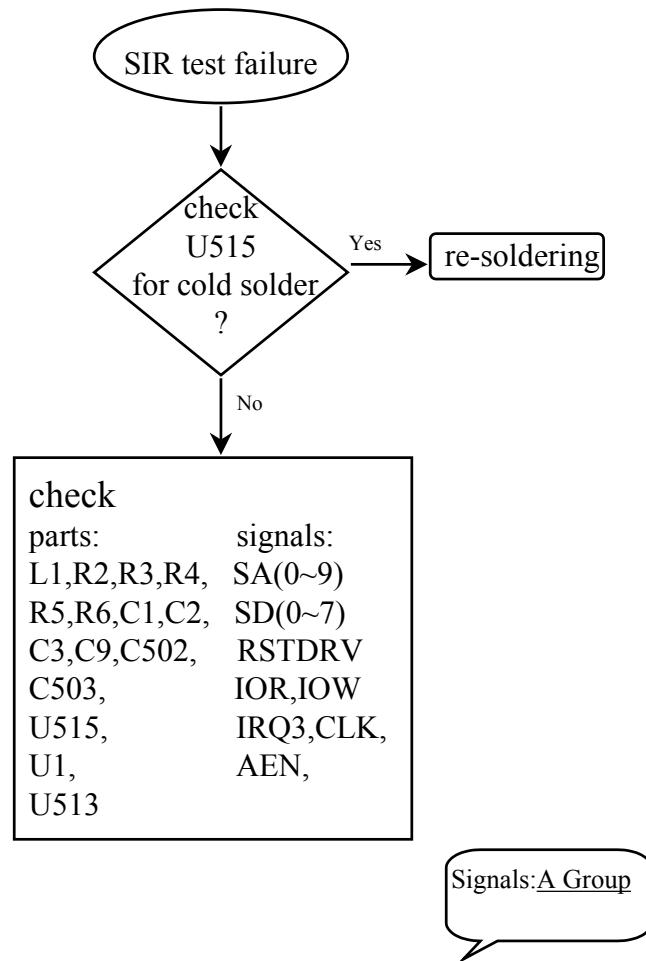
# Parallel Ports Failure



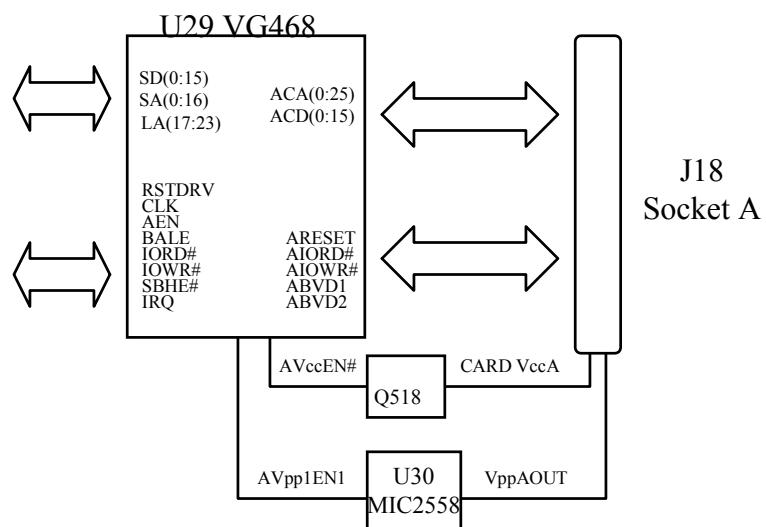
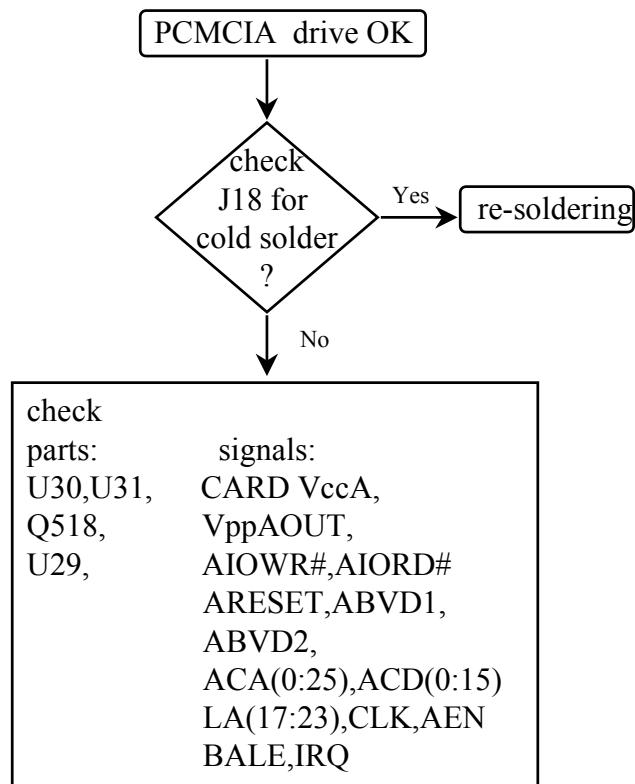
# Serial Ports Failure



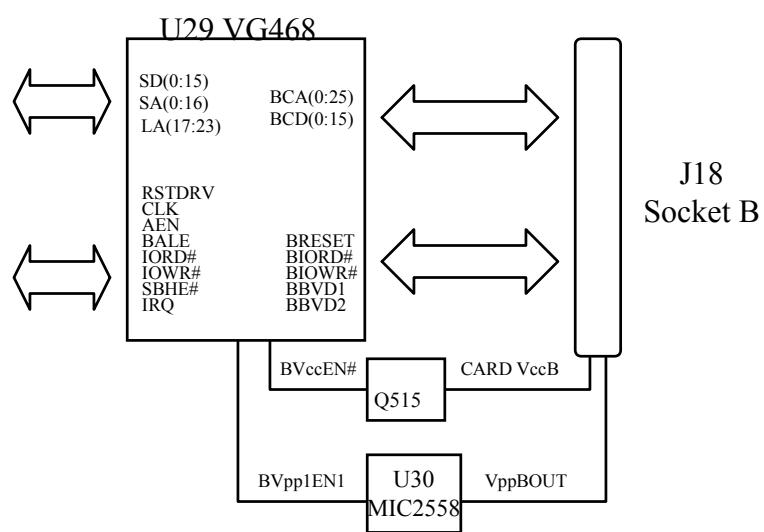
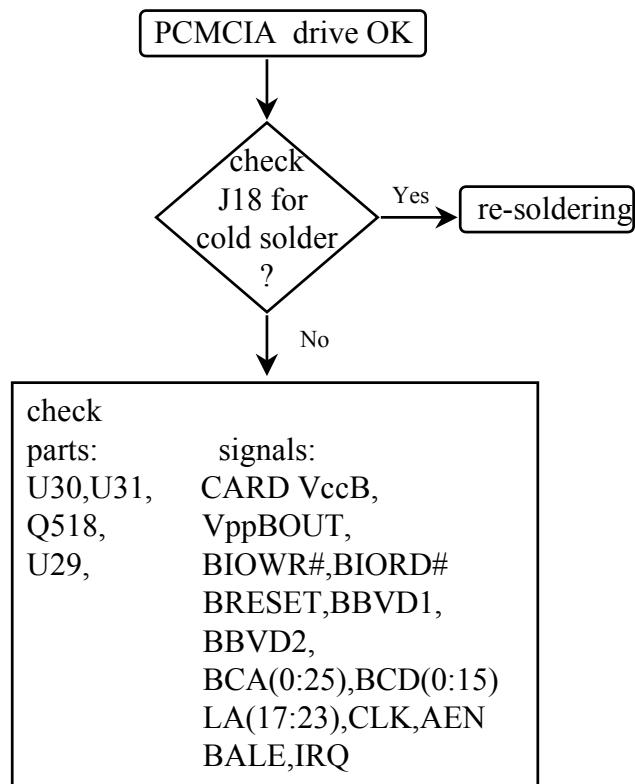
# Serial Infrared Failure



# PCMCIA Socket A Test Failure



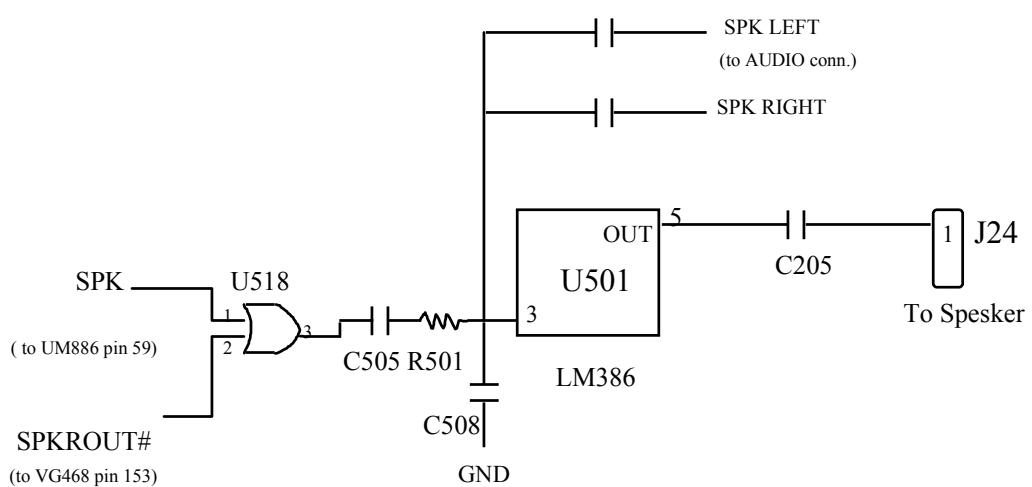
# PCMCIA Socket B Test Failure



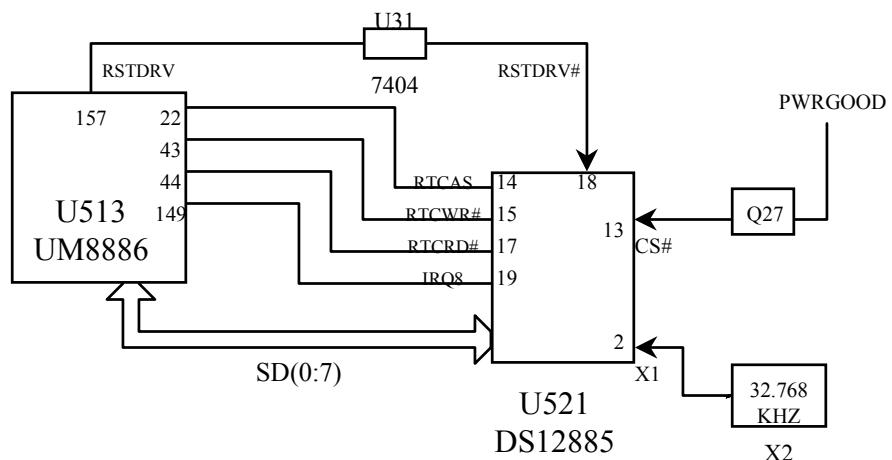
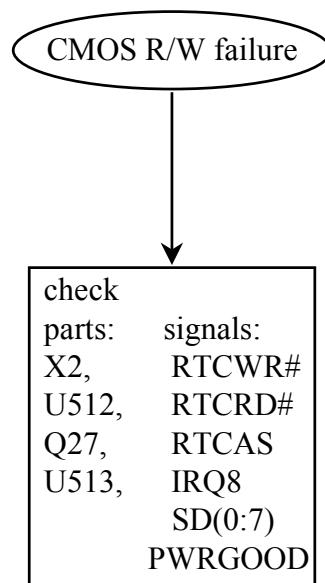
# No Sound

Speaker OK

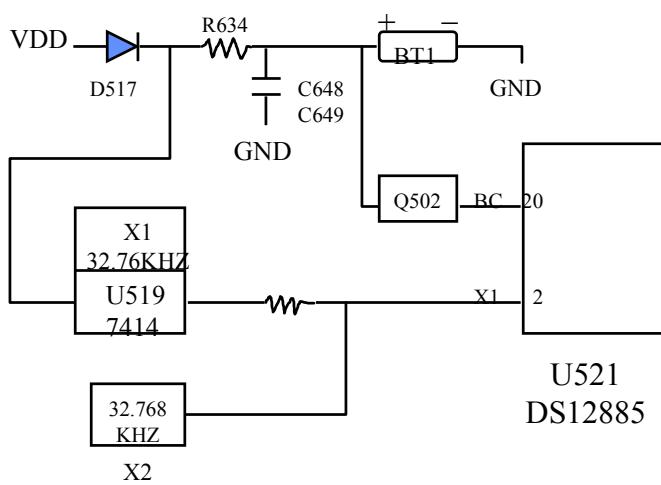
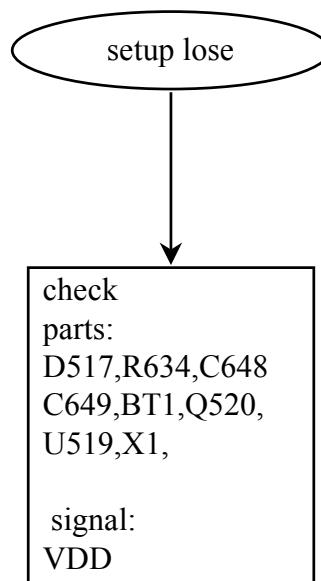
check  
parts: signals:  
C205 SPK  
U501 SPK OFF  
R501 SPKROUT  
C505  
U518  
U513



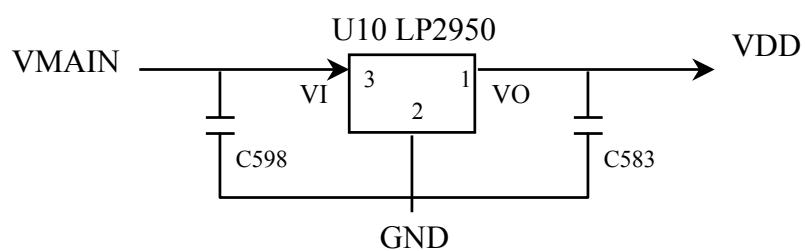
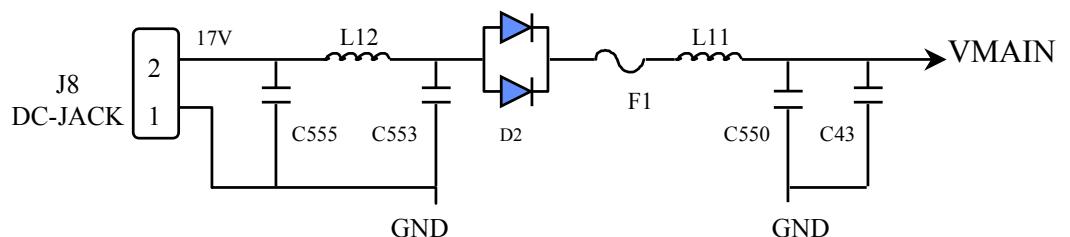
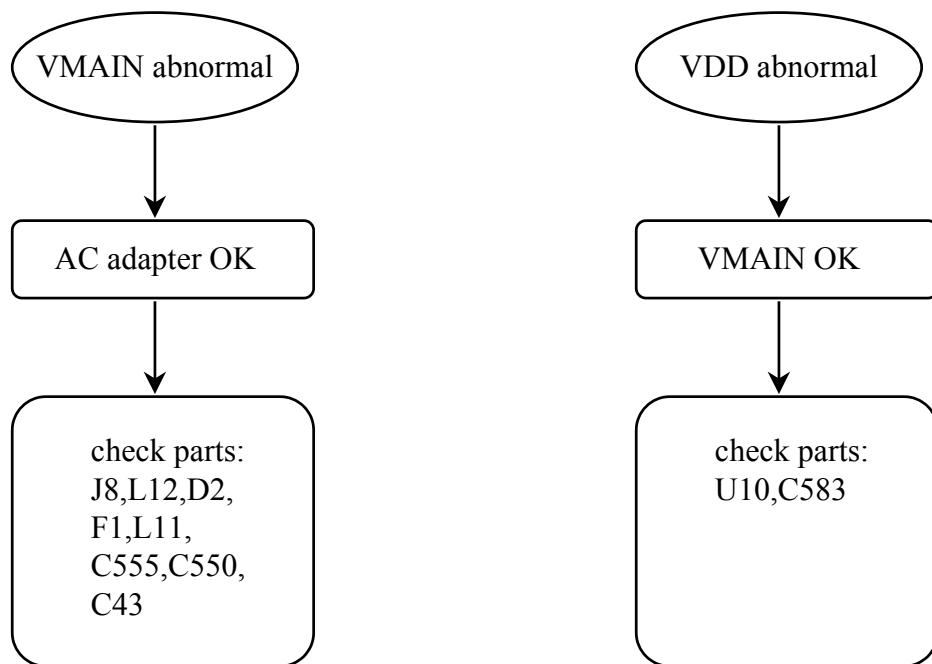
# CMOS Read/Write Failure



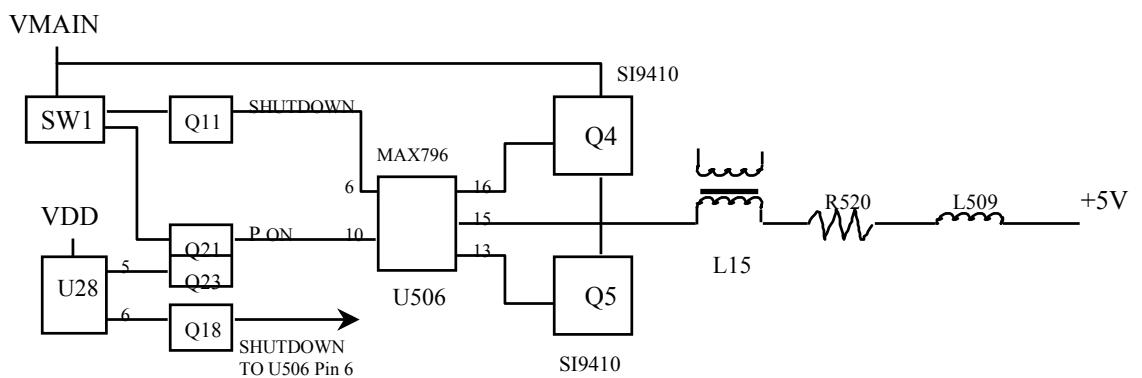
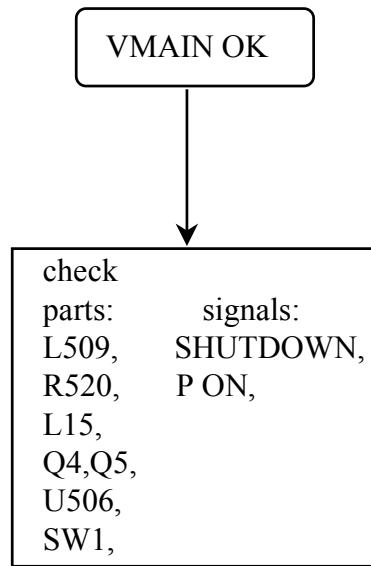
# Lose CMOS Setup



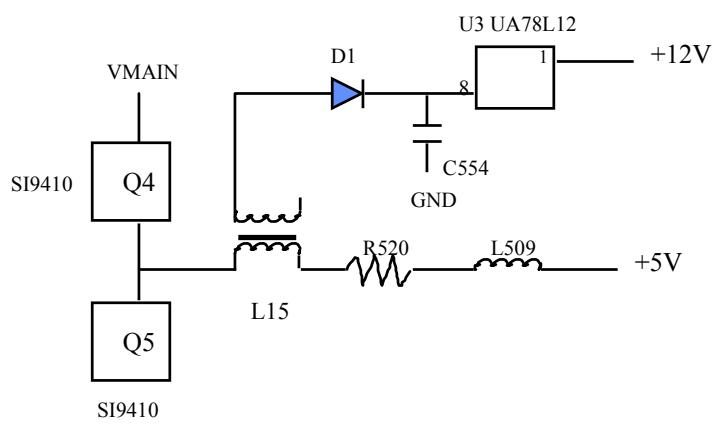
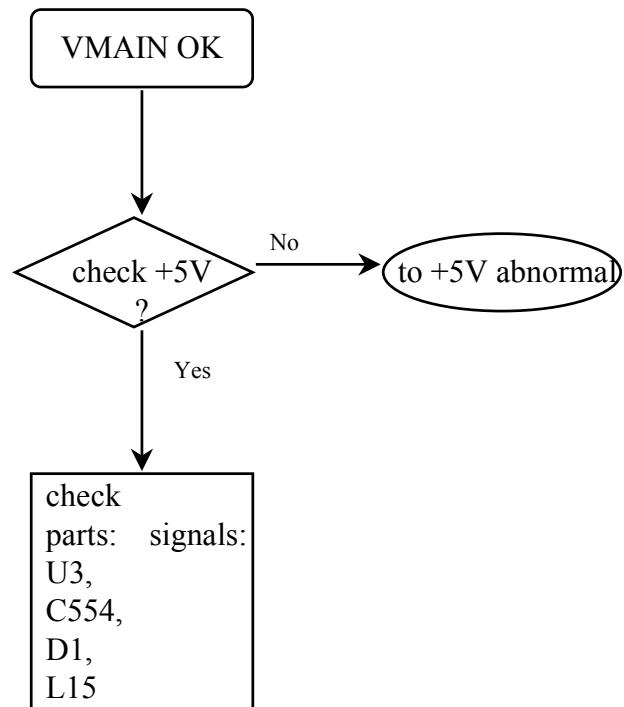
# VMAIN VDD Abnormal



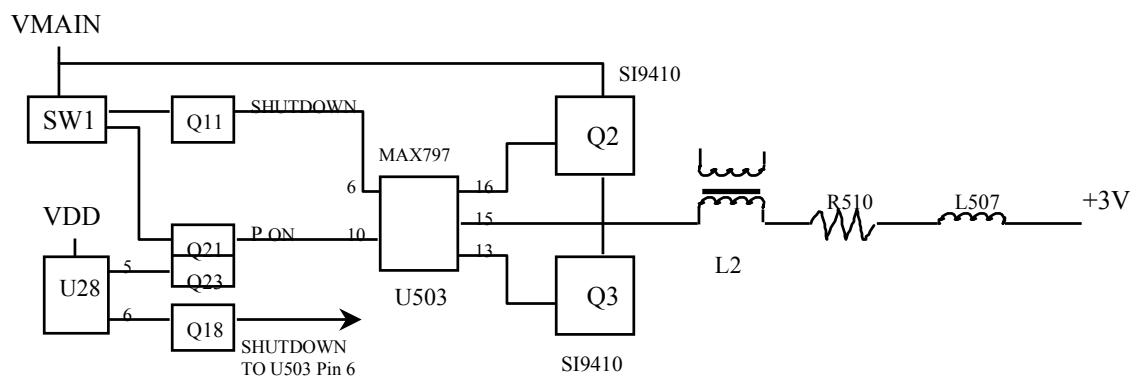
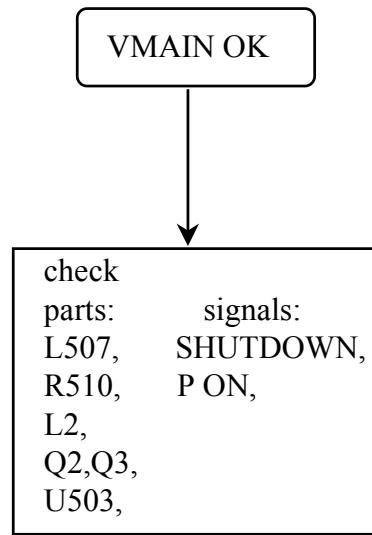
# +5V Abnormal



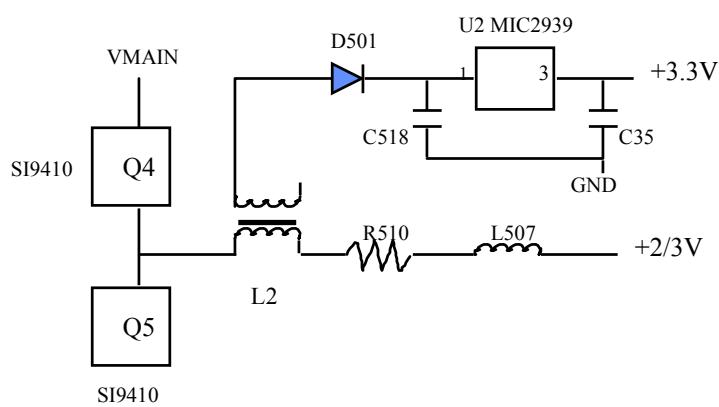
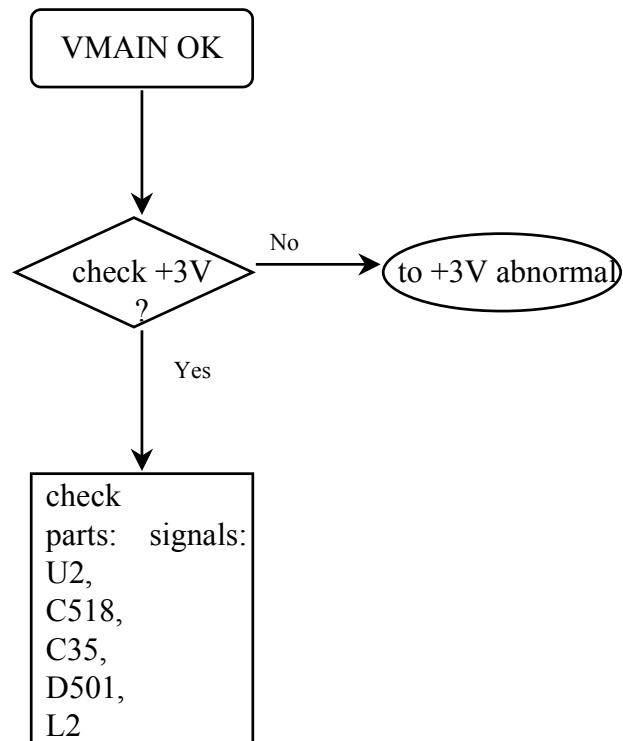
# +12V Abnormal



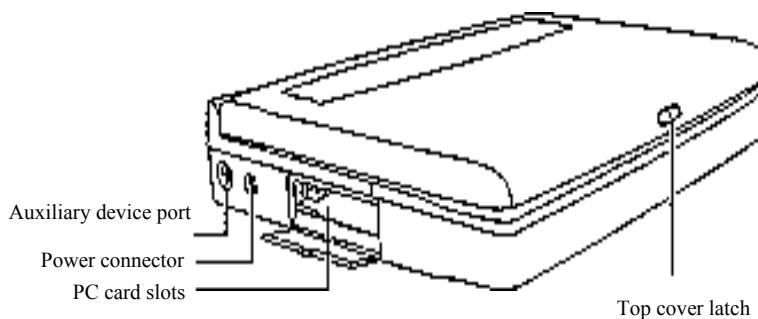
# +3V Abnormal



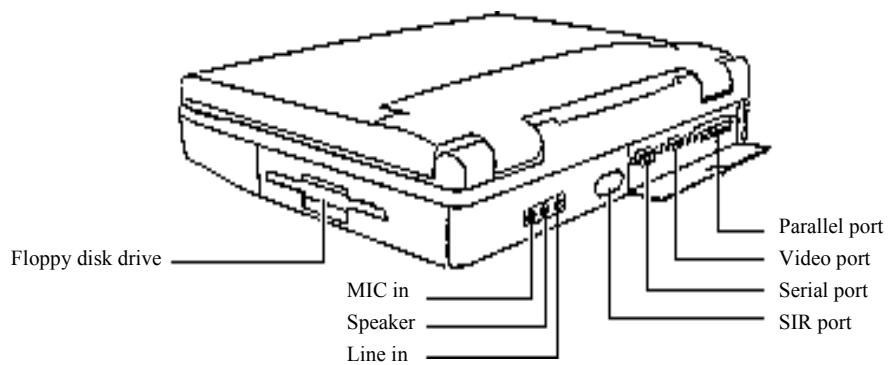
# +3.3V Abnormal



# System View and Disassembly



Notebook Front and Left-Side Views



Notebook Read and Right-Side Views

# Keyboard



Figure A

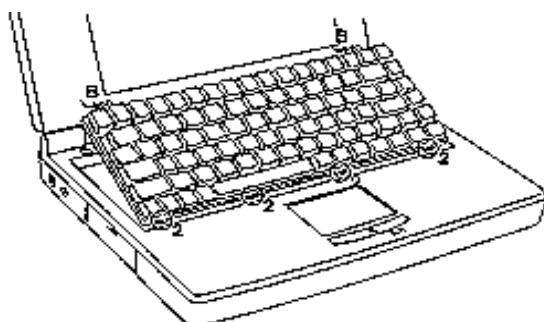


Figure B

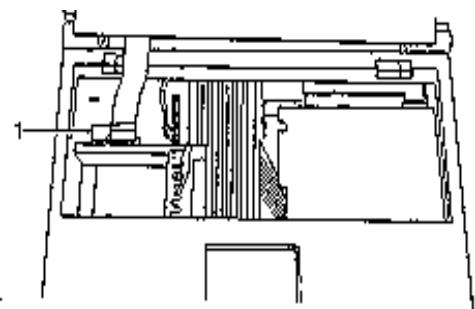


Figure C

## Disassembly

1. Open the top cover(LCD cover)
2. Slide the two keyboard latches inward (Arrow "A").
3. Pry up the metal tabs(Arrow "B")and lift the keyboard.
4. Unplug the keyboard cable.

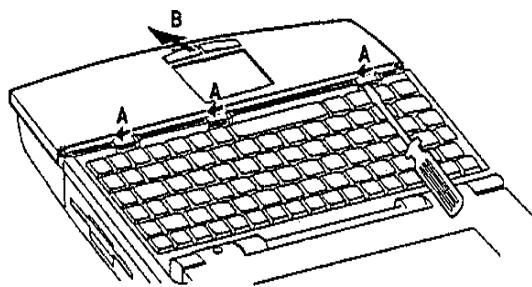
## Reassembly

1. Reconnect the keyboard cable (Figure C #1).
2. Insert the four lower hooks(Figure B #2) to the chassis at an angle and then laydown the keyboard.
3. Slide the two keyboard latches outward to lock the keyboard in position.

# Hard Disk Drive

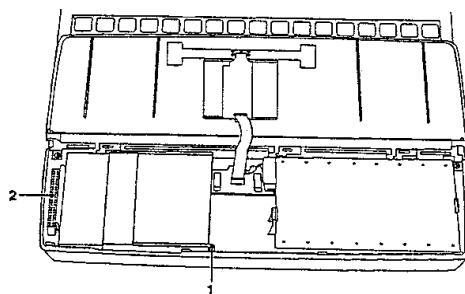
## Disassembly

1. Open the top cover(LCD cover).
2. Using a pointed tool,slide the three safety catches toward the right of the notebook,if you are facing the front of the notebook. Then slide the cover plate downward until it is free and carefully put the plate aside without pulling the cable between the trackpad and system board.
3. Remove the screw securig the hard disk to the chassis.
4. Unplug the hard disk cable and lift the hard disk drive free.



## Reassembly

1. Fit the hard disk back into place and connect the hard disk cable.
2. Secure the hard disk to the chassis with one screw.
3. To replace the cover plate,first insert the front hooks to the chassis at an angle and then lay down the lower end,making sure the lower hooks fit into place. Finally slide the three safety catches back to the locked poaiton.



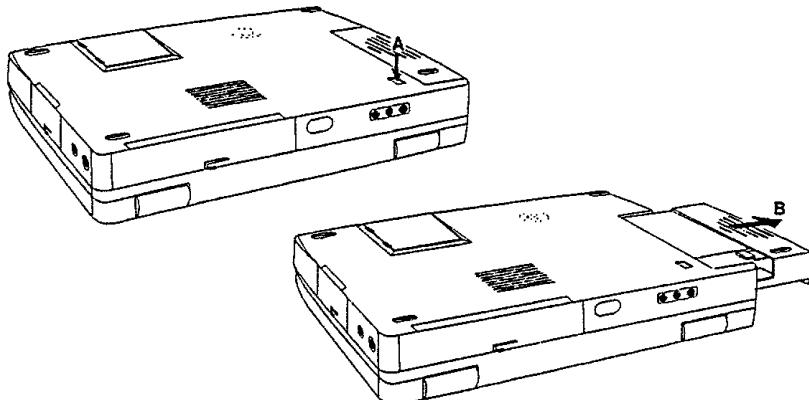
# Floppy Disk Drive

## Disassembly

1. The floppy disk drive comes in an easy-to-replace package. To remove the package, simply push in the safety catch and slide it out of its compartment.

## Reassembly

1. Slide the floppy disk drive package into the compartment until the safety catch clicks into place.



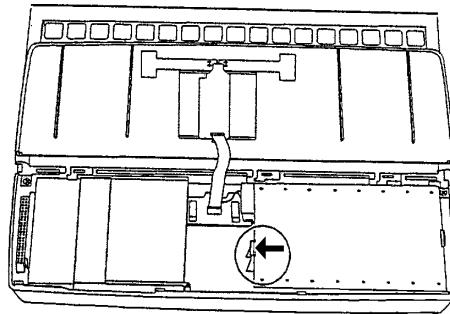
# Battery Pack

## Disassembly

1. Open the top cover(LCD)
2. Remove the lower cover plate.
3. Release the battery pack by prying the retaining clip and lift the battery pack out of its compartment.

## Reassembly

1. Align the battery pack with its compartment and fit it into place.  
Make sure the retaining clips secure the battery pack.
2. Replace the lower cover plate.



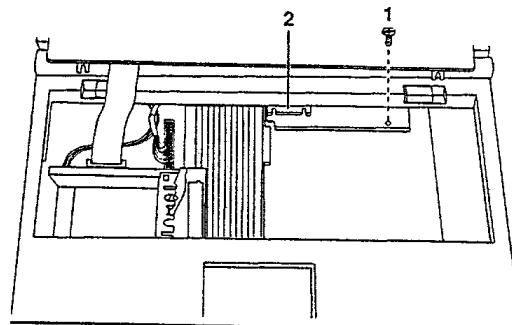
# Audio Board

## Disassembly

1. Temporarily remove the floppy disk drive/CD-ROM drive/secondary battery pack package.
2. Open the top cover(LCD cover).
3. Lift up the keyboard without unplugging the keyboard cable.
4. Remove the screw securing the audio board to the chassis.
5. Unplug the connector from the system board.

## Reassembly

1. Align and plug the connector to the system board and secure with one screw.
2. Replace the keyboard.
3. Replace the floppy disk drive/CD-ROM drive/secondary battery pack package.



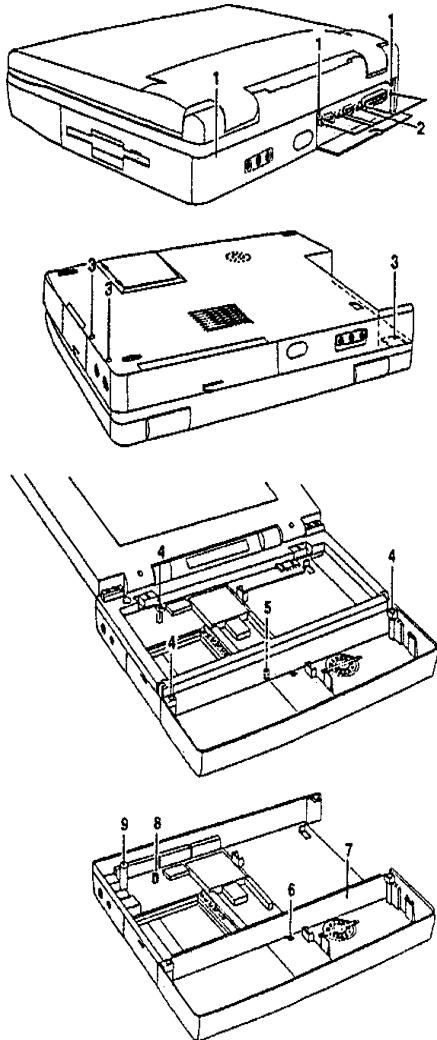
# System Board

## Disassembly

1. Remove the floppy /CD-ROM drive/secondary battery pack package.
2. Remove the keyboard.
3. Remove the lower cover plate.Unplug the trackpad cable.
4. Remove the hard disk drive and battery pack.
5. Remove the heat sink
6. Unplug all the connectors from the system board.
7. Remove three screws and six hexnut screws from the rear panel.
8. Remove three screws and one standoff securing the top cover to the chassis.
9. Separate the top cover from the chassis.
10. Remove the audio board.
11. Remove the screw securing the bracket to the system board and remove the bracket.
12. Remove one standoff and the power button cap.
13. Lift the system board free.

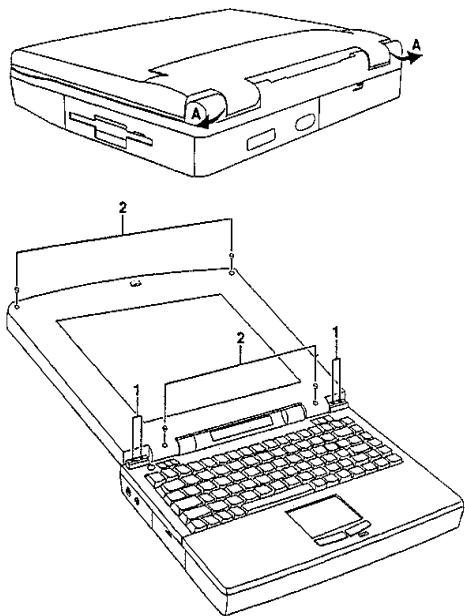
## Reassembly

1. Align and fit the system board back into place.
2. Replace the power button cap and one standoff.
3. Replace the bracket and the screw.
4. Replace the audio board .
5. Aling the top cover with the chassis and replace the the three screws and one standoff.
6. Replace the three botton screws.
7. Replace the three rear panel screws and six hexnut screws.
8. Reconnect all the connectors to the system board.
9. replace the heat sink.
10. Replace the battery pack and hard disk drive.
11. Reconnect the trackpad cable.Replace the lower cover plate.
12. Replace the keyboard.
13. Replace the floppy disk drive/CD-ROM drive/secondary pack package.



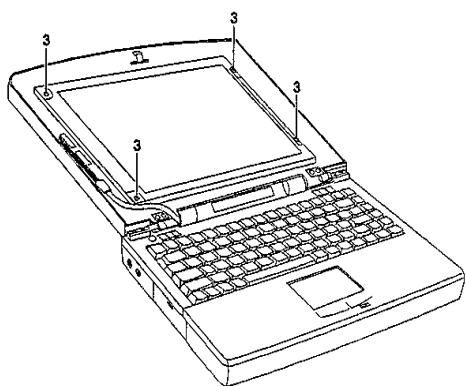
# LCD

## Disassembly



1. Remove the hinge covers by inserting a flat screwdriver to force them out.
2. Open the LCD/cover.
3. Remove the four screws under the hinge covers.
4. Remove the four cushions and the four screws inside.
5. Separate the LCD panel from the LCD houing.
6. Unplug all connectors from the LCD.
7. Remove the four screws securing the LCD to the LCD housing and lift the LCD free.

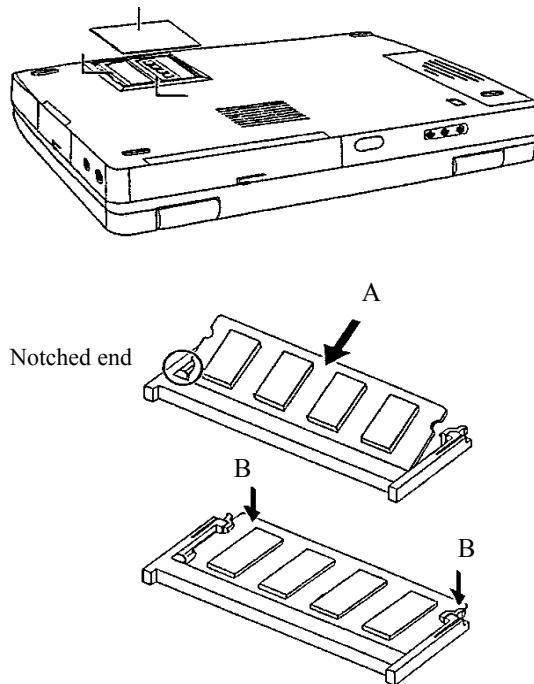
## Reassembly



1. Align the LCD with the LCD housing and secure with four screws.
2. Reconnect all the connectors.
3. Align and fix the LCD panel back into the LCD housing.
4. Replace the eight screws and four cushions.
5. Close the LCD/cover.
6. Replace the two hinge covers.

# DIMM

1. Carefully place the notebook with its bottom facing up.
2. To remove the access cover, press its latch and lift the cover
3. To install the DIMM, align the DIMM's notched end with the socket's corresponding end and firmly insert the DIMM into the socket at an angle(Arrow A).Then push down (Arrow B) until the retaining clips lock the DIMM into position.



# CPU

1. Open the top cover(LCD cover)
2. Lift up the keyboard without unplugging the keyboard cable.
3. Remove the heat sink by removing one screw.
4. Remove the CPU by pulling it straight up.
5. Aligning the beveled corner, install the new CPU by inserting its pins into the corresponding holes on the socket

